



2025

20°N 87°W

UNICO

Riviera Maya

Every time you send clients off on their dream vacation,
you're a step closer to one of your own.

UNICO 20°87° HOTEL RIVIERA MAYA POINTS SYSTEM - US & CA

| Amped Levels | Number of Rooms Booked & Traveled | Booking Window | PA Booking Window | Low Season: Apr 1st - Dec 15th | High Season: Jan 5th - Mar 31st |
|-----------------|-----------------------------------|---|---|--|--|
| Silver | 10 - 20 | 60 days in advance | 60 days in advance | 2 points per night for lead-in category 4 points for Alcoba Ocean Front | 4 points per night for lead-in category 8 points for Alcoba Ocean Front |
| Gold | 21 - 40 | 75 days in advance | 75 days in advance | 2 points per night for lead-in category 4 points for Alcoba Ocean Front | 4 points per night for lead-in category 8 points for Alcoba Ocean Front |
| Platinum | 41 - 80 | 90 days in advance | 90 days in advance | 2 points per night for lead-in category 4 points for Alcoba Ocean Front | 4 points per night for lead-in category 8 points for Alcoba Ocean Front |
| Double Platinum | 81 - 160 | Open Booking Window/ High Season: 120 days in advance | Open Booking Window/ High Season: 120 days in advance | 2 points per night for lead-in category 4 points for Alcoba Ocean Front | 4 points per night for lead-in category 8 points for Alcoba Ocean Front |
| Triple Platinum | 161 - 300 | Open Booking Window/ High Season: 120 days in advance | Open Booking Window/ High Season: 120 days in advance | 2 points per night for lead-in category 4 points for Alcoba Ocean Front | 4 points per night for lead-in category 8 points for Alcoba Ocean Front |
| Diamond | 301 - 600 | Open Booking Window/ High Season: 120 days in advance | Open Booking Window/ High Season: 150 days in advance | 2 points per night for lead-in category 4 points for Alcoba Ocean Front | 4 points per night for lead-in category 8 points for Alcoba Ocean Front |
| Black Diamond | 601 + | Open Booking Window/ High Season: 120 days in advance | Open Booking Window/ High Season: 150 days in advance | 2 points per night for lead-in category 4 points for Alcoba Ocean Front | 4 points per night for lead-in category 8 points for Alcoba Ocean Front |

Blackout dates apply, including special events and holidays (Easter, Memorial Day, Independence Day, Labor Day, Thanksgiving, Christmas and New Years). December 15th- January 5th.

*Subject to point validity.

06/25/2024

READY TO BOOK? REDEEM YOUR NIGHTS AT **ALLINAGENTS.COM**

THE RULES ARE SIMPLE:

How does RnR work?

- Points expire one (1) year after the client Check-Out date.
- Agents must redeem and travel before points expire.
- Open to travel agents in the U.S. and Canada, 18 years or older, with a valid IATA/CLIA/TRUE (must provide proof).
- **Point Redemption System: Two (2) UNICO 20°87° points are required per one (1) night stay at UNICO 20°87° (2:1).**
- Point Redemption System Between Hotels: Two (2) UNICO 20°87° points are required per one (1) night stay at Al-Hard Rock Hotels (2:1).
- Point Redemption System Between Hotels: Two (2) UNICO 20°87° points are required per one (1) night stay at Ava Resort Cancun (2:1).
- NO conversion of points allowed to or from Nobu Hotel Los Cabos.
- RnR redemption does not qualify for any bookings made to Eden Roc Miami Beach, Nobu Hotel Miami Beach, or Nobu Hotel Chicago.
- Qualifying client reservations can be reserved directly through AIC Hotel Group or with any preferred travel provider.
- Client travel must be completed before the Travel Agent may redeem the RnR points.
- RnR UNICO 20°87° Hotel Riviera Maya program is valid for adults only.
- RnR program is valid for the travel agent and and Max one (1) companion.
- RnR Redemption must have a maximum of 7 consecutive nights per hotel.
- Travel Agent's discounts: 15% off of select Spa services and 15% off of F&B (Exclusions may apply).

How many points do I receive per contracted group?

- Contracted Groups may earn **one (1) point** per room **with a maximum of twenty-five (25) total points for the group.**

What are the fees according to my level?

- **Processing fee of \$29** will apply to Silver Amped Level agents.
- **Processing fee will be waived** for Amped Levels Gold and above.
- Agents may **transfer points** to another agent currently registered on our agent program AllInAgents for an additional fee of \$149.
- Service charge for **Silver, Gold, and Platinum** Amped Levels of \$45 per person, per night for US agents, and \$35 per person, per night for CA agents.
- Service charge for **Double Platinum, Triple Platinum, Diamond, and Black Diamond** Amped Levels of \$35 per person, per night for US agents, and \$25 per person, per night for CA agents.

- Agents may extend up to 25 of their expiring points with a non-refundable point extension fee of \$149 for 3 months, \$249 for 6 months, and \$349 for 9 months. Must be requested at least three business days before their date of expiration.
- One (1) additional room is allowed for all Amped levels for a travel agent rate.
- One (1) additional room is allowed at an RnR rate of \$45 per person, per night (US)/ \$35 per person, per night (CA) with a transfer fee of \$149 for **Silver** and **Gold** Amped levels.
- One (1) additional room is allowed at an RnR rate of \$45 per person, per night (US)/ \$35 per person, per night (CA) for **Platinum** and **Double Platinum** Amped Levels.
- Two (2) additional rooms allowed at an RnR rate of \$45 per person, per night (US)/ \$35 per person, per night (CA) for **Triple Platinum, Diamond, and Black Diamond** Amped levels.

All rooms booked under RnR have a capacity of 2 adults.

What are the Terms & Conditions?

- To redeem nights, agents must request directly through allinagents.com. (Redemptions are based on availability).
- Requests may be submitted starting **60 days** prior to agent's preferred travel dates for **Amped Silver Levels.**
- Requests may be submitted starting **75 days** prior to agent's preferred travel dates for **Amped Gold Levels.**
- Requests may be submitted starting **90 days** prior to agent's preferred travel dates for **Amped Platinum Levels.**
- No set booking window limitations for Amp Levels: **Double Platinum, Triple Platinum, Diamond & Black Diamond** (subject to point validity and time of season). Points must be active during the preferred dates of travel.
- Additional Room(s) for **Double Platinum, Triple Platinum, Diamond & Black Diamond**: set booking window of 90 days in advance.
- Blackout dates apply, including special events and holidays (Easter, Memorial Day, Independence Day, Labor Day, Thanksgiving, Christmas and New Years).
- AIC Hotel Group reserves the right to relocate any confirmed RnR reservation to an alternate hotel within the AIC Hotel Group chain or alternate dates, based on the occupancy and availability of each property.
- This program does not include air arrangements. This program is not combinable with other promotions.
- The AIC Hotel Group reserves the right to alter or withdraw this program at any time.
- Cancellations must be made at least 3 business days prior to arrival date. No shows or cancellations made with less than 72 hours notice will forfeit their RnR points.

