



RIVIERA MAYA
AN ALL-INCLUSIVE EXPERIENCE

Your Suite. Our Stages
HARD ROCK HOTEL RIVIERA MAYA

ROOM CATALOG.



RIVIERA MAYA
AN ALL-INCLUSIVE EXPERIENCE

ROOMS & SUITES

IT'S NOT JUST A ROOM.
IT'S YOUR BACKSTAGE
PASS TO EPIC.

Head to the front row for all the legendary amenities one room can handle. Go ahead—step out to your private balcony and soak it in. Kick it with hydro spa tubs, flat screen satellite TVs, and free Wi-Fi throughout the entire hotel. Live like a legend with 24-hour room service, a fully stocked mini-bar, and snacks perfect for everyone in your crew. Experience all the non-stop service you can handle because at Hard Rock Hotel Riviera Maya, every guest is nothing short of a RockStar. We've even teamed up with PURE WELLNESS® for those looking to sleep like a rock in our allergy friendly rooms.

HARD ROCK HOTEL RIVIERA MAYA

HACIENDA



HARD ROCK HOTEL RIVIERA MAYA

Deluxe Gold King Bed



ROOM DESCRIPTION

Deluxe Gold King Bed

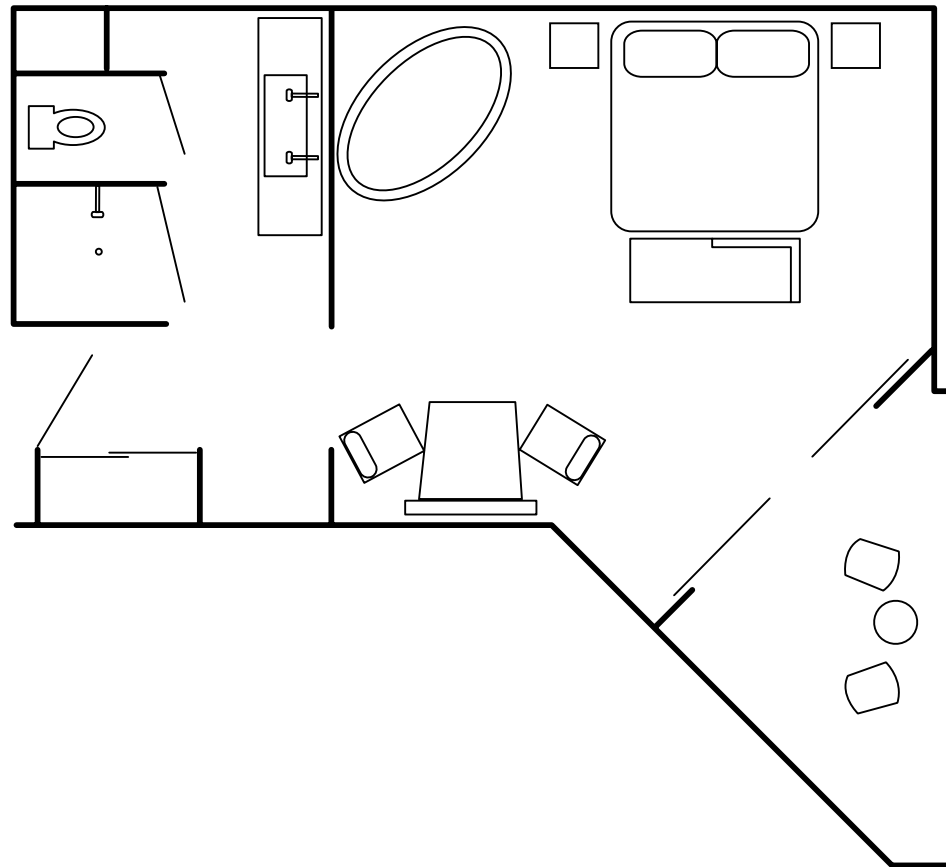
Consider this room your all-access pass to club awesome. So kick things off in style and never look back with one king bed or two double beds.

- Hydro spa tub
- Private bath with shower
- Balcony with hammock
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Bathrobes & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Coffee maker
- Direct dial telephone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Turndown service – Available upon request

View: Garden view. 482 sq. ft. Max occupancy for room with one king bed: two guests plus one child (0-12 years) in a crib or rollaway. Amenities may vary due to SAFE + SOUND protocols.

ROOM DESCRIPTION

Deluxe Gold King Bed



View: Garden view. 482 sq. ft. Max occupancy for room with one king bed: two guests plus one child (0-12 years) in a crib or rollaway. Amenities may vary due to SAFE + SOUND protocols.

HARD ROCK HOTEL RIVIERA MAYA

Deluxe Gold Double Beds



ROOM DESCRIPTION

Deluxe Gold Double Beds

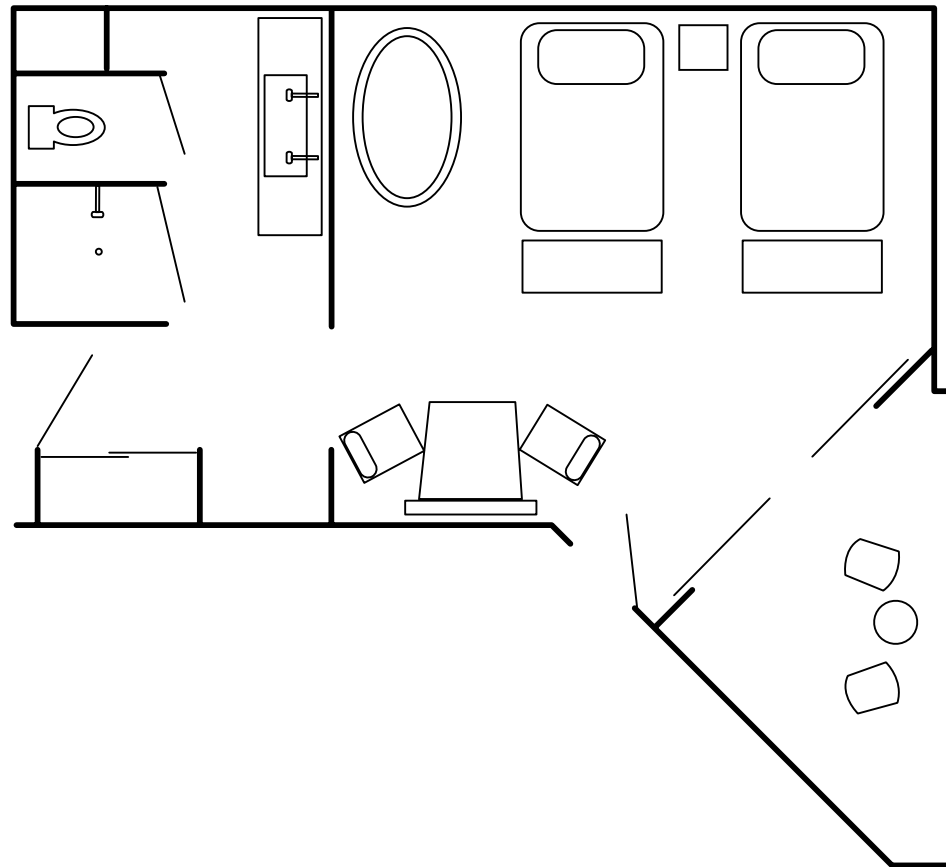
Consider this room your all-access pass to club awesome. So kick things off in style and never look back with one king bed or two double beds.

- Hydro spa tub
- Private bath with shower
- Balcony with hammock
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Bathrobes & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Coffee maker
- Direct dial telephone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Turndown service – Available upon request

View: Garden view. 482 sq. ft. Max occupancy for a room with two double beds: 4 guests including children. Amenities may vary due to SAFE + SOUND protocols.

ROOM DESCRIPTION

Deluxe Gold Double Beds



View: Garden view. 482 sq. ft. Max occupancy for a room with two double beds: 4 guests including children. Amenities may vary due to SAFE + SOUND protocols.

HARD ROCK HOTEL RIVIERA MAYA

Deluxe Partial Ocean View Double



ROOM DESCRIPTION

Deluxe Partial Ocean View Double

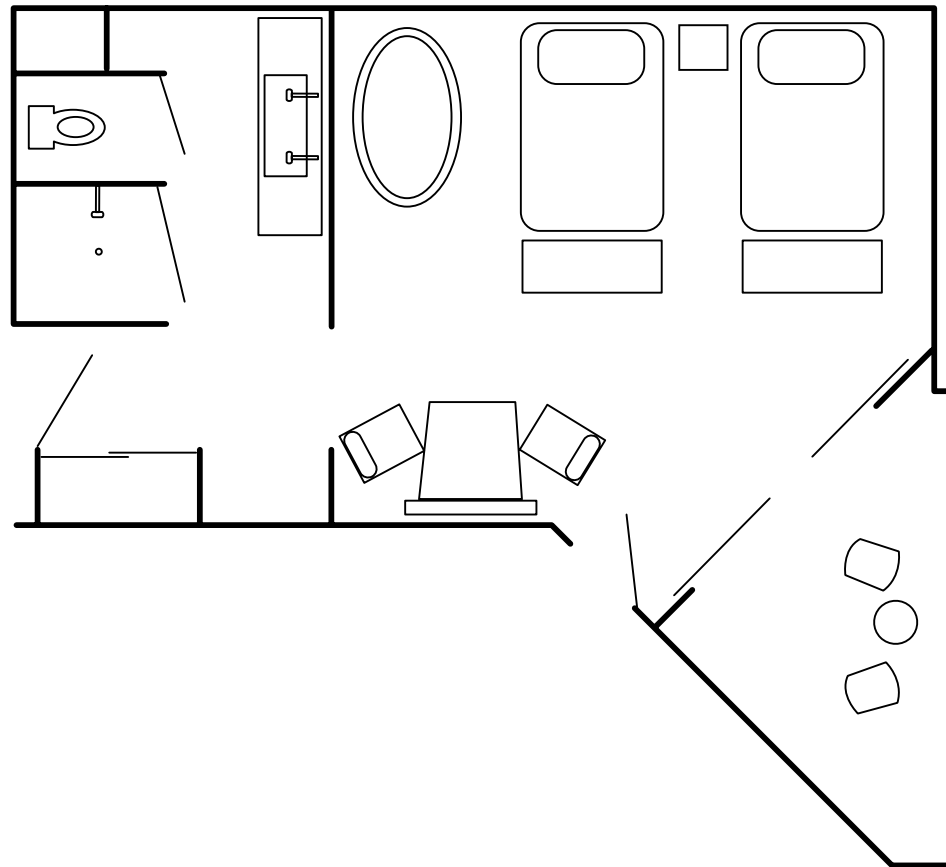
Consider this room your all-access pass to club awesome. So kick things off in style and never look back with two double beds.

- Hydro spa tub
- Private bath with shower
- Balcony with hammock
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Bathrobes & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Coffee maker
- Direct dial telephone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Turndown service – Available upon request

View: Partial Ocean view. 482 sq. ft. Max occupancy: up to 4 guests including children. Amenities may vary due to SAFE + SOUND protocols.

ROOM DESCRIPTION

Deluxe Partial Ocean View Double



View: Partial Ocean view. 482 sq. ft. Max occupancy: up to 4 guests including children. Amenities may vary due to SAFE + SOUND protocols.

HARD ROCK HOTEL RIVIERA MAYA

Diamond King



ROOM DESCRIPTION

Diamond King

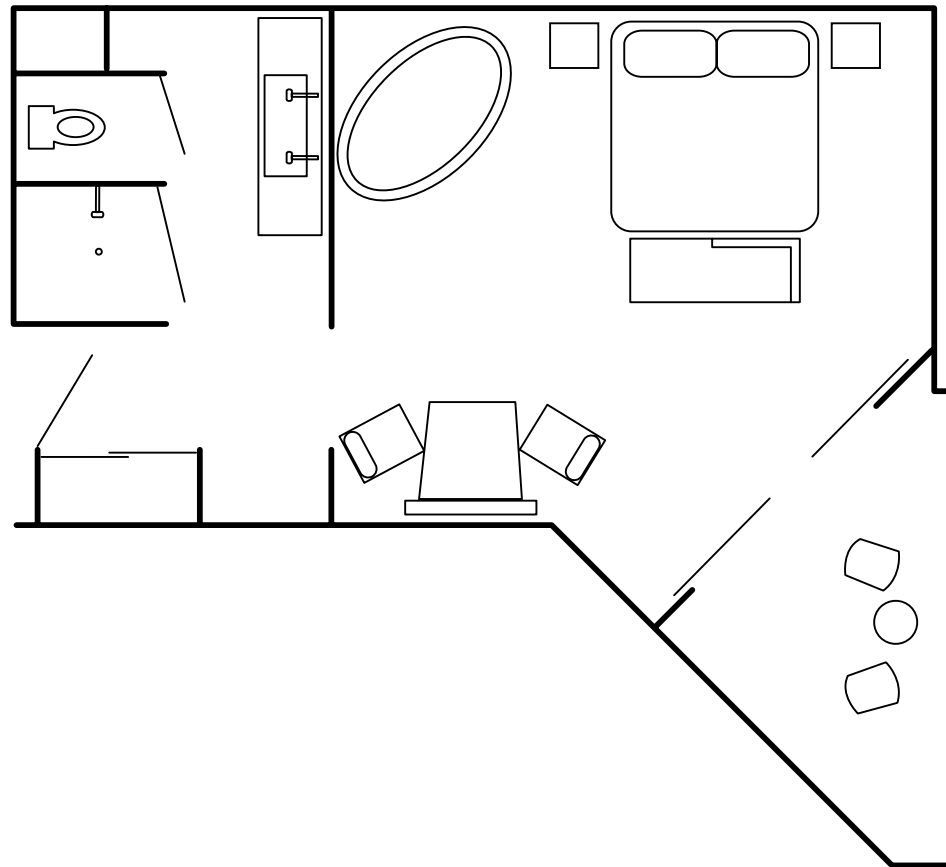
One king bed. Hard Rock is more than a vacation — it's a lifestyle. And to prove it, we've packed these legendary digs with non-stop extras and no-limit luxury.

- Hydro spa tub
- Private bath with shower
- Balcony with hammock
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Bathrobes & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Espresso/American coffee maker
- Direct dial telephone
- Aromatherapy and Pillow Menu
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Turndown service – Available upon request
- Complimentary beach bag (1 per room, per stay)
- CD/DVD Player (available upon request)
- Bluetooth-enabled wireless alarm clock radio
- Private check-in area
- Late check-out (subject to availability)

View: Ideal location, close to main facilities. Max occupancy: 2 adults. 482 sq. ft. Amenities may vary due to SAFE + SOUND protocols.

ROOM DESCRIPTION

Diamond King



View: Ideal location, close to main facilities. Max occupancy: 2 adults. 482 sq. ft. Amenities may vary due to SAFE + SOUND protocols.

HARD ROCK HOTEL RIVIERA MAYA

Deluxe Family (Two Bedroom)



ROOM DESCRIPTION

Deluxe Family (Two Bedroom)

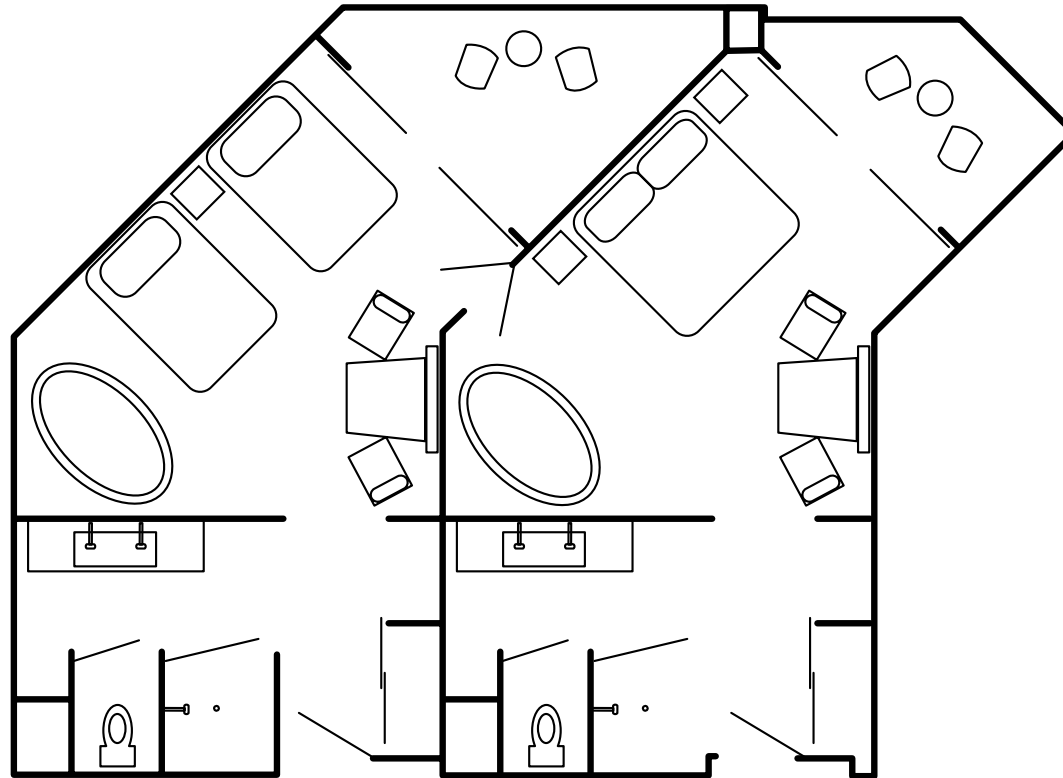
Swap the minivan for the tour van, buckle up, and go for a ride straight to the front row of paradise with world-class extras including two connecting rooms, one with a king bed, the other with two double beds.

- Hydro spa tub in each room
- 2 full private baths with shower
- Balcony with hammock
- Adult Mini bar with soda, bottled water, juice & domestic beer
- Kid friendly mini bar with juices and soda
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Adult-size slippers
- Adults & kids size bathrobes
- L’Oreal Kids bath amenities
- Digital safe (laptop size)
- Individually controlled A/C
- Coffee maker
- Direct dial telephone
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Turndown service – Available upon request
- Bluetooth-enabled wireless alarm clock radio
- Xbox 360, with a selection of DVD’s & Xbox games available upon request
- Kids beach toys
- Candies and cookies upon arrival
- Complimentary mini cake for birthdays (available upon request)

View: Garden or resort view. Minimum occupancy 1 adult. Max Occupancy: 6 guests including children and infants. 964 sq. ft. Amenities may vary due to SAFE + SOUND protocols.

ROOM DESCRIPTION

Deluxe Family (Two Bedroom)



View: Garden or resort view. Minimum occupancy 1 adult. Max Occupancy: 6 guests including children and infants. 964 sq. ft.
Amenities may vary due to SAFE + SOUND protocols.

HARD ROCK HOTEL RIVIERA MAYA

Deluxe PURE WELLNESS®



ROOM DESCRIPTION

Deluxe PURE WELLNESS® King

All the regular Deluxe Gold awesomeness with the addition of the PURE WELLNESS® standard. PURE WELLNESS are designed to provide a better night's sleep for all guests. In addition to the Hard Rock SAFE + SOUND cleaning protocols, our PURE rooms undergo an additional seven-step process intended to trap and eliminate virus, bacteria, and airborne particles and minimize the presence of potential irritants. This process includes installation of a state-of-the-art air purification system and treatment of all coverings and surfaces in the guest room. All PURE rooms are installed and maintained on an ongoing basis by PURE Wellness.

The Pure® Promise

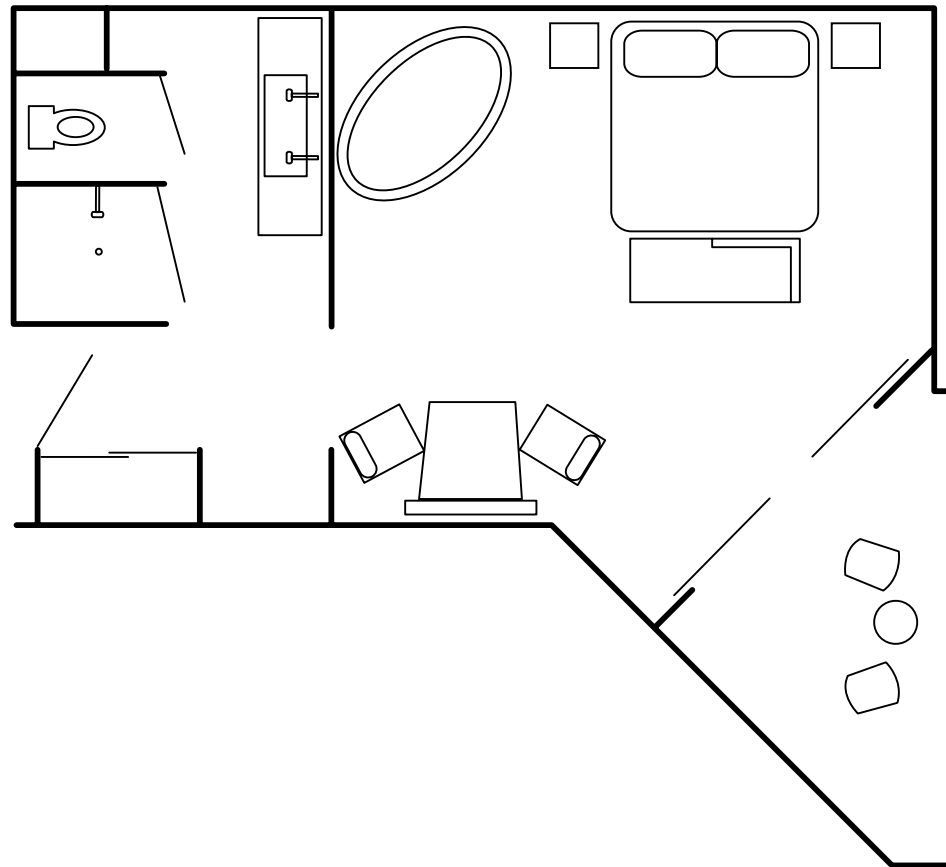
- **SHOCK TREATMENT** This advanced shock treatment destroys nearly all of the virus, mold and bacteria in every nook and cranny of the room.
- **HYPOALLERGENIC ENCASEMENT FOR MATTRESS & PILLOW** Soft, breathable micro-fiber coverings to allow for a more restful sleep.
- **ALL SURFACES SPECIALLY TREATED** Upholstery and all soft surfaces are deep cleaned with a patented Pure® clean solution.
- **AIR PURIFICATION SYSTEM** State-of-the-art system proven to kill 98% to 100% of viruses, bacteria and microorganisms.
- **PURE SHIELD** This bacteriostatic barrier applied to all room surfaces makes it nearly impossible for bacteria and viruses to survive, as it eliminates them when they land.
- **DEEP CLEAN AIR-HANDLING UNIT** A Pure® treated air conditioning unit along with air clean filters results in healthier air circulating. Coils are deep cleaned and disinfected using PURE's advanced treatment.
- **PURE TEA TREE OIL CARTRIDGE** Tea tree oil cartridge is installed into the air-handling unit to maintain sanitized conditions.

- Hydro spa tub
- Private bath with shower
- Balcony with hammock
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Bathrobes & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Coffee maker
- Direct dial telephone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Turndown service – Available upon request

View: Garden view. 482 sq. ft. Max occupancy for room with one king bed: two guests plus one child (0-12 years) in a crib or rollaway. Amenities may vary due to SAFE + SOUND protocols.

ROOM DESCRIPTION

Deluxe PURE WELLNESS® King



View: Garden view. 482 sq. ft. Max occupancy for room with one king bed: two guests plus one child (0-12 years) in a crib or rollaway. Amenities may vary due to SAFE + SOUND protocols.

ROOM DESCRIPTION

Deluxe PURE WELLNESS® Double Beds

All the regular Deluxe Gold awesomeness with the addition of the PURE WELLNESS® standard. PURE WELLNESS is designed to provide a better night's sleep for all guests. In addition to the Hard Rock SAFE + SOUND cleaning protocols, our PURE rooms undergo an additional seven-step process intended to trap and eliminate virus, bacteria, and airborne particles and minimize the presence of potential irritants. This process includes installation of a state-of-the-art air purification system and treatment of all coverings and surfaces in the guest room. All PURE rooms are installed and maintained on an ongoing basis by PURE Wellness.

The Pure® Promise

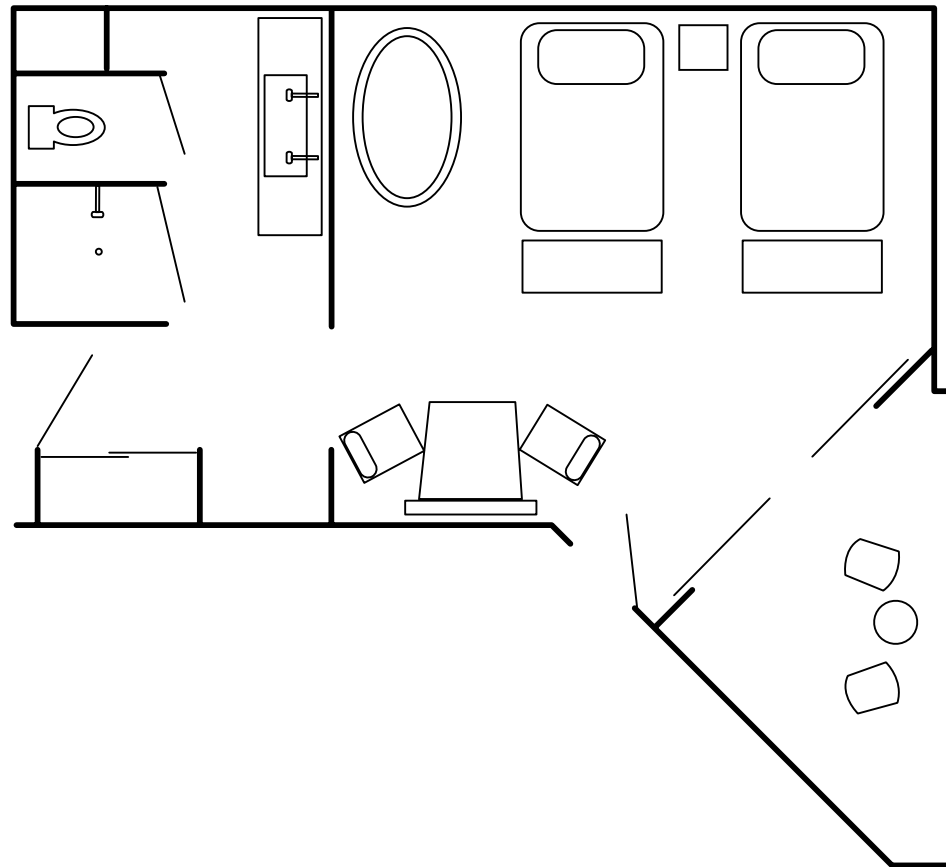
- **SHOCK TREATMENT** This advanced shock treatment destroys nearly all of the virus, mold and bacteria in every nook and cranny of the room.
- **HYPOALLERGENIC ENCASEMENT FOR MATTRESS & PILLOW** Soft, breathable micro-fiber coverings to allow for a more restful sleep.
- **ALL SURFACES SPECIALLY TREATED** Upholstery and all soft surfaces are deep cleaned with a patented Pure® clean solution.
- **AIR PURIFICATION SYSTEM** State-of-the-art system proven to kill 98% to 100% of viruses, bacteria and microorganisms.
- **PURE SHIELD** This bacteriostatic barrier applied to all room surfaces makes it nearly impossible for bacteria and viruses to survive, as it eliminates them when they land.
- **DEEP CLEAN AIR-HANDLING UNIT** A Pure® treated air conditioning unit along with air clean filters results in healthier air circulating. Coils are deep cleaned and disinfected using PURE's advanced treatment.
- **PURE TEA TREE OIL CARTRIDGE** Tea tree oil cartridge is installed into the air-handling unit to maintain sanitized conditions.

- Hydro spa tub
- Private bath with shower
- Balcony with hammock
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Bathrobes & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Coffee maker
- Direct dial telephone
- Bluetooth-enabled
- wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Turndown service – Available upon request

View: Garden view. 482 sq. ft. Max occupancy for a room with two double beds: 4 guests including children. Amenities may vary due to SAFE + SOUND protocols.

ROOM DESCRIPTION

Deluxe PURE WELLNESS® Double Beds



View: Garden view. 482 sq. ft. Max occupancy for a room with two double beds: 4 guests including children. Amenities may vary due to SAFE + SOUND protocols.

HARD ROCK HOTEL RIVIERA MAYA

Rock Royalty Partial Ocean View King with Personal Assistant



ROOM DESCRIPTION

Rock Royalty Partial Ocean View King with Personal Assistant

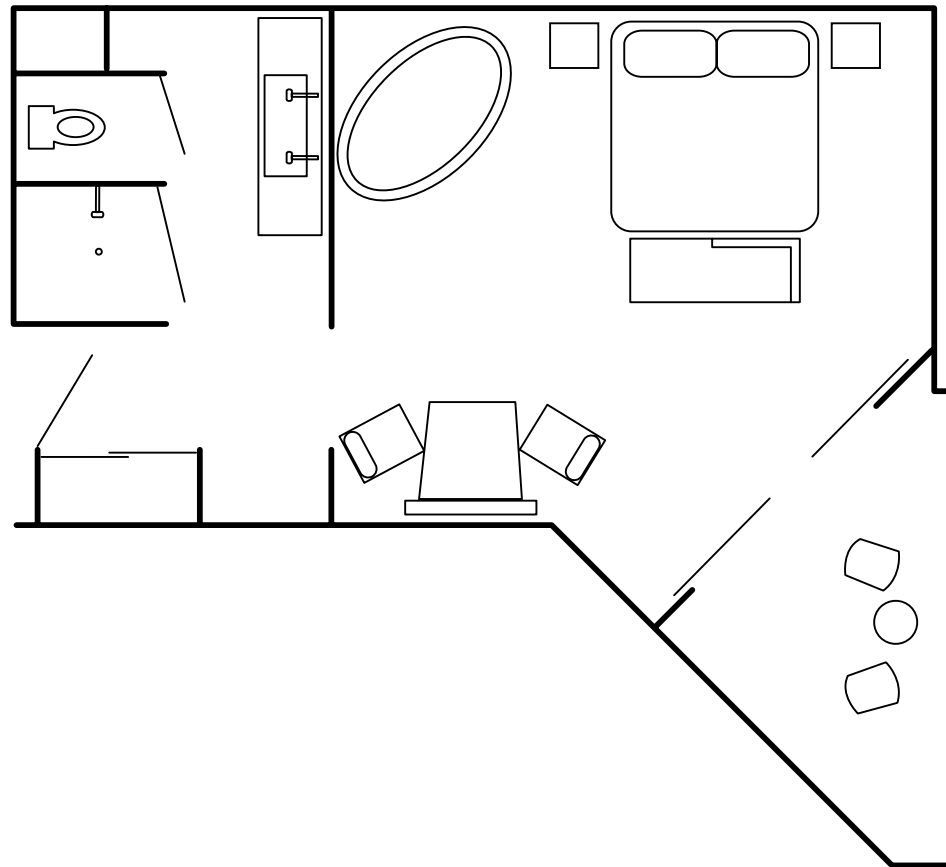
You are now all-inclusive Royalty. Kick off your shoes and relax in paradise with your own Personal Assistant. Enjoy your vacation in a king bed or two double beds.

- Rock Royalty Personal Assistant (7am – 11pm)
- Ironing Service (2 items per person/per stay)
- Upgraded full-size Rock Spa® bath products
- Express luggage delivery
- Complimentary Shoe Shine
- Welcome Petit Fours
- Aromatherapy and Pillow Menu
- Spa Tub Preparation (with 24-hours notice)
- Personal Assistance with reservations (on and off property)
- Priority Reservations to picks® and wax® program
- Complimentary 25-minute couple's massage at the Rock Spa®
- VIP Check-in
- Late checkout available (until 3pm – available upon request)
- Complimentary beach bag (1 per room/per stay)
- Rock Royalty check-out service - (Personal Assistant will help review account and assist in express check-out)
- Priority booking for bali beds (\$)
- Hydro spa tub
- Private bath with shower
- Balcony with hammock in most rooms
- Mini bar with soda, bottled water, juice, domestic beer and snacks
- LCD TV with satellite
- Purified water
- Plush Bathrobes & slippers
- Sleeping mask
- Loofah Sponge
- Digital safe (laptop size)
- Individually controlled A/C
- Espresso machine
- Direct dial telephone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Turndown service – Available upon request

View: Partial Ocean view. 482 sq. ft. Max occupancy: 2 guests including children ages 0-12. Amenities may vary due to SAFE + SOUND protocols. (\$) Indicates additional cost – not part of the all-inclusive experience.

ROOM DESCRIPTION

Rock Royalty Partial Ocean View King with Personal Assistant



View: Partial Ocean view. 482 sq. ft. Max occupancy: 2 guests including children ages 0-12. Amenities may vary due to SAFE + SOUND protocols. (\$) Indicates additional cost – not part of the all-inclusive experience.

HARD ROCK HOTEL RIVIERA MAYA

Rock Royalty Partial Ocean View Double with Personal Assistant



ROOM DESCRIPTION

Rock Royalty Partial Ocean View Double with Personal Assistant

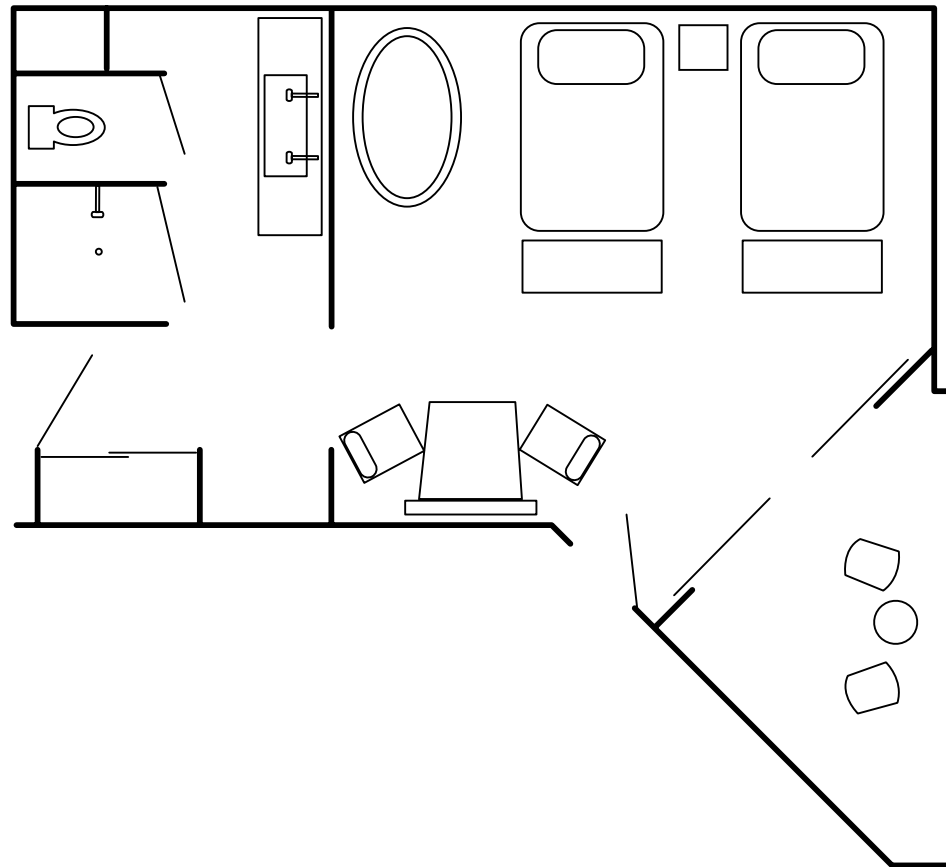
You are now all-inclusive Royalty. Kick off your shoes and relax in paradise with your own Personal Assistant. Enjoy your vacation in a king bed or two double beds.

- Rock Royalty Personal Assistant (7am – 11pm)
- Ironing Service (2 items per person/per stay)
- Upgraded full-size Rock Spa® bath products
- Express luggage delivery
- Complimentary Shoe Shine
- Welcome Petit Fours
- Aromatherapy and Pillow Menu
- Spa Tub Preparation (with 24-hours notice)
- Personal Assistance with reservations (on and off property)
- Priority Reservations to picks® and wax® program
- Complimentary 25-minute couple's massage at the Rock Spa®
- VIP Check-in
- Late checkout available (until 3pm – available upon request)
- Complimentary beach bag (1 per room/per stay)
- Rock Royalty check-out service - (Personal Assistant will help review account and assist in express check-out)
- Priority booking for bali beds (\$)
- Hydro spa tub
- Private bath with shower
- Balcony with hammock in most rooms
- Mini bar with soda, bottled water, juice, domestic beer and snacks
- LCD TV with satellite
- Purified water
- Plush Bathrobes & slippers
- Sleeping mask
- Loofah Sponge
- Digital safe (laptop size)
- Individually controlled A/C
- Espresso machine
- Direct dial telephone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Turndown service – Available upon request

View: Partial Ocean view. 482 sq. ft. Max occupancy: 4 guests including children. Amenities may vary due to SAFE + SOUND protocols. (\$) Indicates additional cost – not part of the all-inclusive experience.

ROOM DESCRIPTION

Rock Royalty Partial Ocean View Double with Personal Assistant



View: Partial Ocean view. 482 sq. ft. Max occupancy: 4 guests including children. Amenities may vary due to SAFE + SOUND protocols. (\$) Indicates additional cost – not part of the all-inclusive experience.

HARD ROCK HOTEL RIVIERA MAYA

Deluxe Sky Terrace (One Bedroom)



ROOM DESCRIPTION

Deluxe Sky Terrace (One Bedroom)

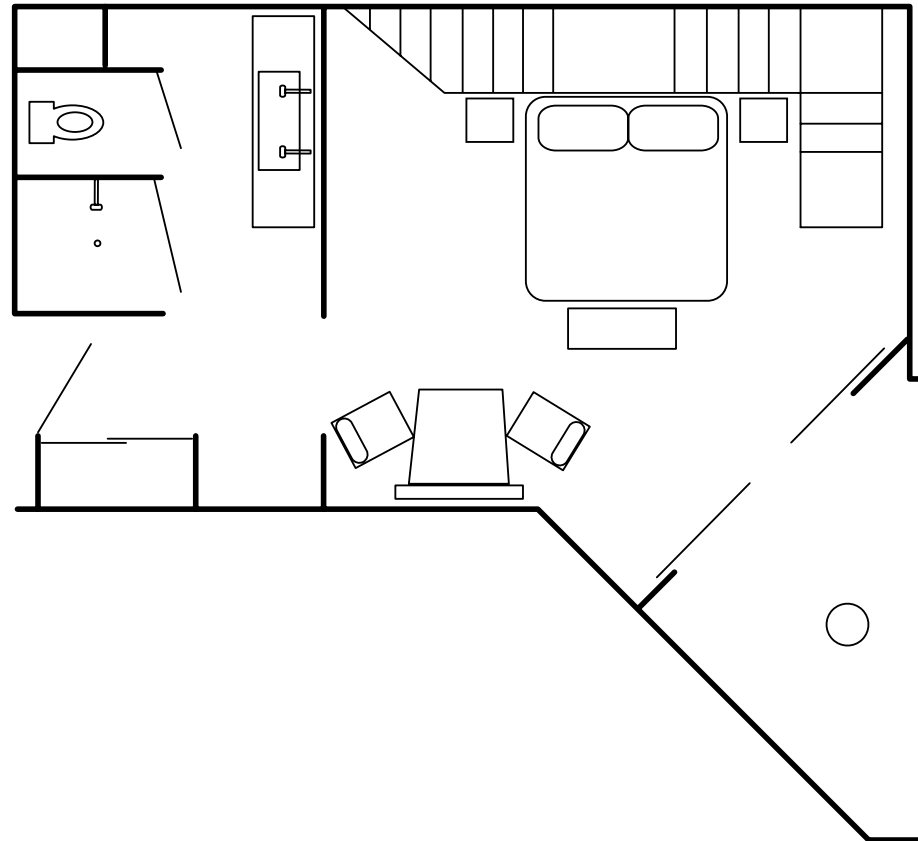
One king bed. Let's amp things up and blow some minds with unparalleled access to the things in life that rock. Step up and enjoy.

- Private bath with shower
- Balcony with hammock
- Access to a private 2nd floor sky terrace with lounge chairs and hydro spa tub
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Bathrobes & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Coffee maker
- Direct dial telephone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Turndown service - Available upon request

View: Best view available. Max occupancy: Two adult guests or one adult and one child. 964 sq. ft., including terrace. Amenities may vary due to SAFE + SOUND protocols.

ROOM DESCRIPTION

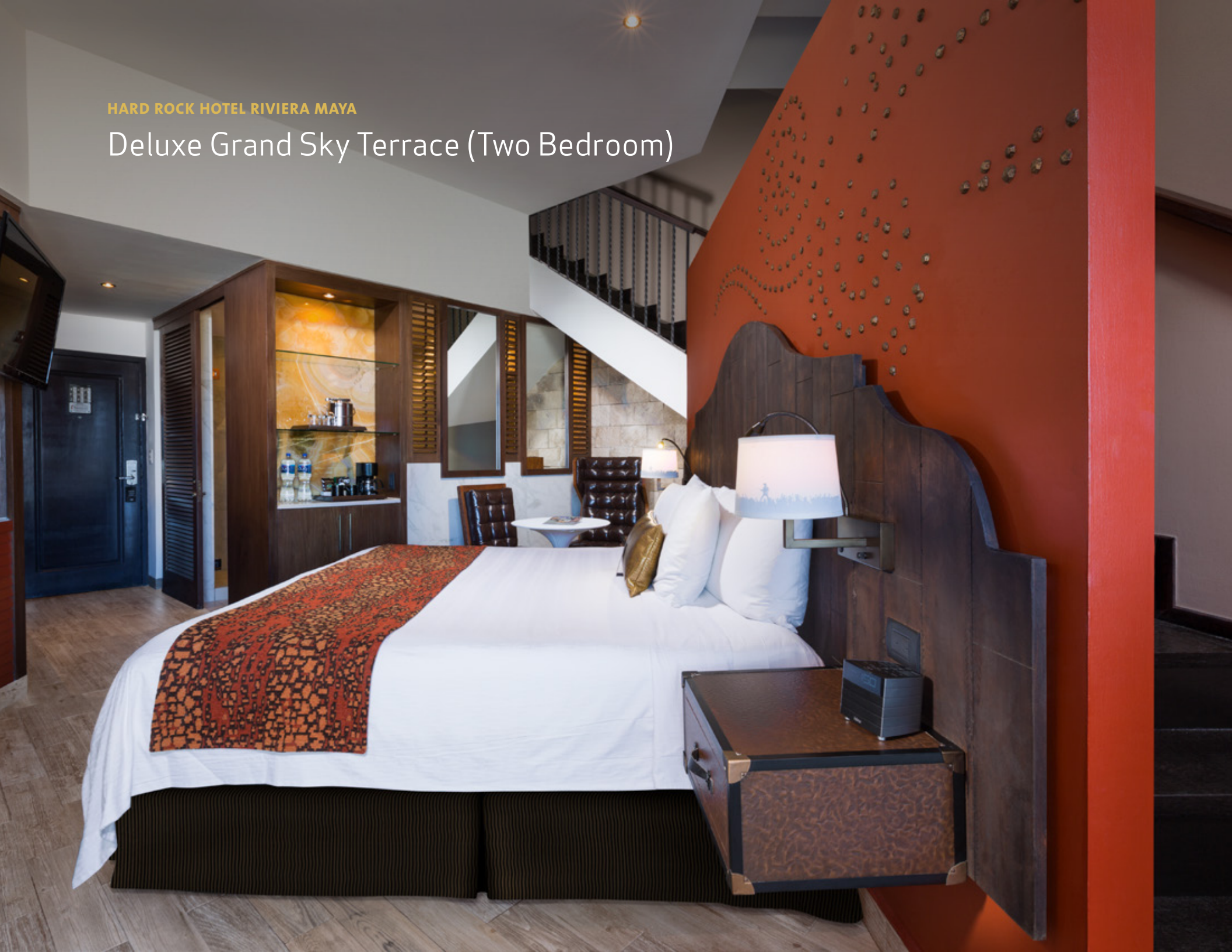
Deluxe Sky Terrace (One Bedroom)



View: Best view available. Max occupancy: Two adult guests or one adult and one child. 964 sq. ft., including terrace. Amenities may vary due to SAFE + SOUND protocols.

HARD ROCK HOTEL RIVIERA MAYA

Deluxe Grand Sky Terrace (Two Bedroom)



ROOM DESCRIPTION

Deluxe Grand Sky Terrace (Two Bedroom)

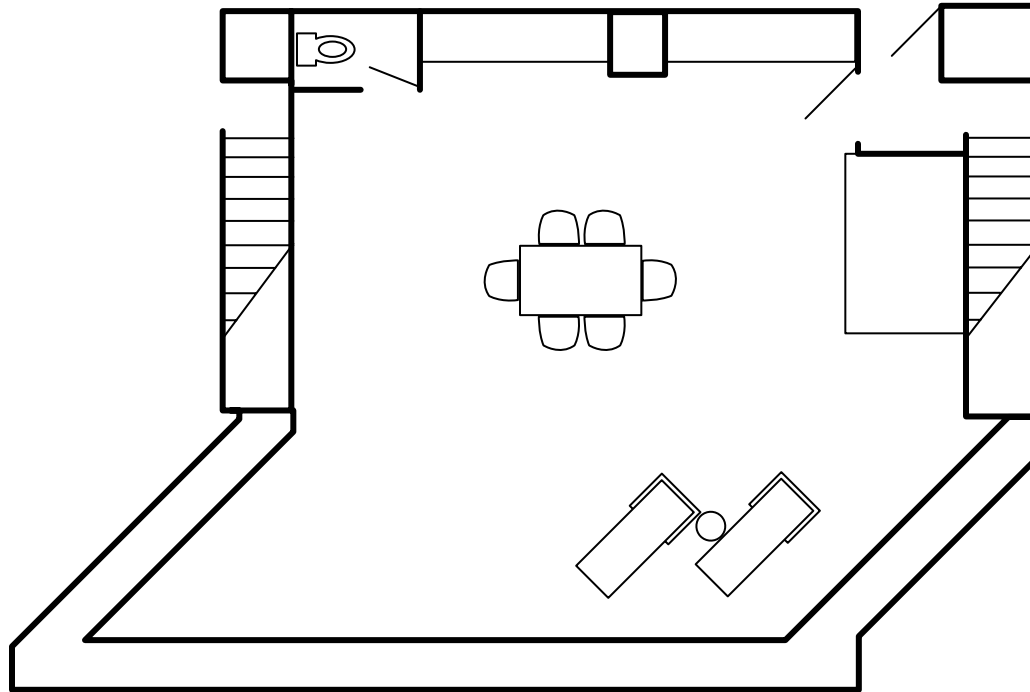
Two connecting rooms: one room with a king bed and a second room with two double beds. We packed this crowd pleaser with everything your entourage needs live it up and rock the show in style. Enjoy!

- Hydro spa tub in room with double beds
- 2 private bathrooms with showers
- Access to a private 2nd floor sky terrace with lounge chairs, hydro spa tub, and a half bathroom.
- Balcony with hammock
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Bathrobes & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Coffee maker
- Direct dial telephone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Turndown service – Available upon request

View: Best view available. Max Occupancy: Up to 6 guests, including children and infants. 1,928 sq. ft. included the 2 rooms and terrace. Amenities may vary due to SAFE + SOUND protocols.

ROOM DESCRIPTION

Deluxe Grand Sky Terrace (Two Bedroom)



View: Best view available. Max Occupancy: Up to 6 guests, including children and infants. 1,928 sq. ft. included the 2 rooms and terrace. Amenities may vary due to SAFE + SOUND protocols.

HARD ROCK HOTEL RIVIERA MAYA

Rock Suite Ocean Front (Two Bedroom) with Personal Assistant



ROOM DESCRIPTION

Rock Suite Ocean Front (Two Bedroom) with Personal Assistant

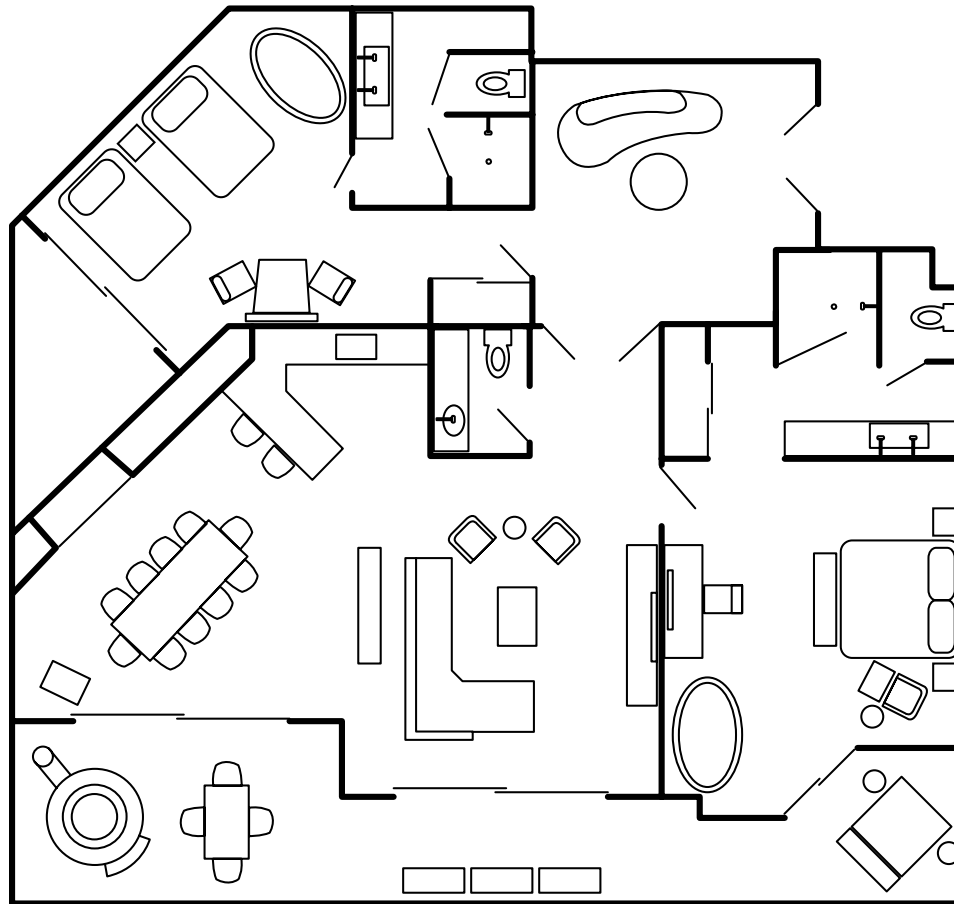
This suite plays to a packed house every night and nails the gig every time. Unleash your inner icon and enjoy this two bedroom Rock Suite with one room with a king bed, and a second room with two double beds. Don't forget the living and dining room areas to top off your stay.

- Hydro spa tub in each room
- 2 full private bathrooms with showers
- 1 half bathroom
- Oversized private balcony with hammock and lounge chairs
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Bathrobes & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Espresso/American coffee maker
- Direct dial telephone
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Turndown service - Available upon request
- Welcome Petit Fours
- Aromatherapy and Pillow Menu
- CD/DVD Player (available upon request)
- Complimentary beach bag (1 per room/per stay)
- Bluetooth-enabled wireless alarm clock radio

View: Ocean Front view. Max Occupancy: 6 guests including children and infants. 2,583 sq. ft. Amenities may vary due to SAFE + SOUND protocols.

ROOM DESCRIPTION

Rock Suite Ocean Front (Two Bedroom) with Personal Assistant



View: Ocean Front view. Max Occupancy: 6 guests including children and infants. 2,583 sq. ft. Amenities may vary due to SAFE + SOUND protocols.

HARD ROCK HOTEL RIVIERA MAYA

Rock Suite Ocean Front Rooftop Lounge (Two Bedroom) with Personal Assistant



ROOM DESCRIPTION

Rock Suite Ocean Front Rooftop Lounge (Two Bedroom) with Personal Assistant

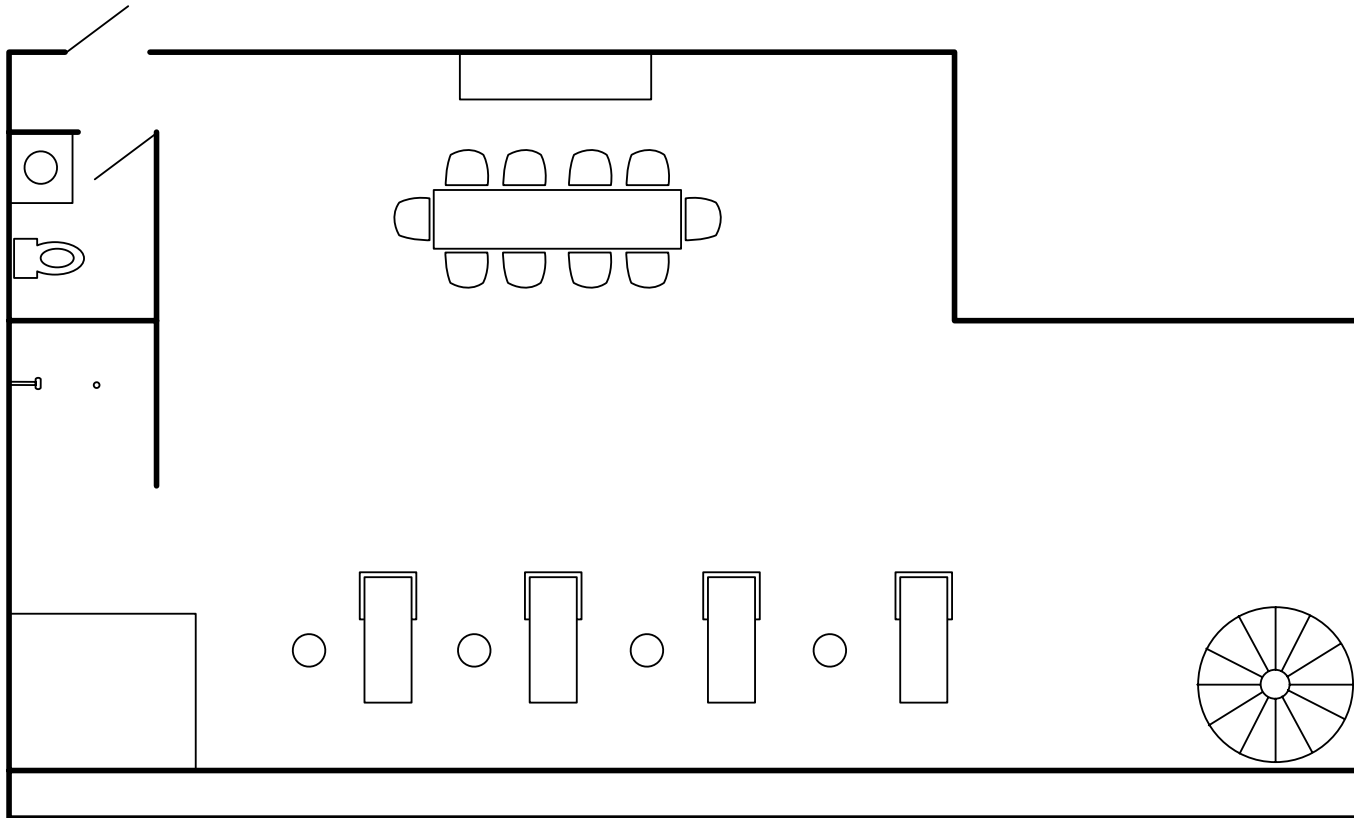
This suite plays to a packed house every night and nails the gig every time. Unleash your inner icon and enjoy this two bedroom Rock Suite with one room with a king bed, and a second room with two double beds. Don't forget the living and dining room areas to top off your stay.

- Hydro spa tub in each room
- 2 full private bathrooms with showers
- 1 half bathroom
- Oversized private balcony with hammock and lounge chairs
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Bathrobes & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Espresso/American coffee maker
- Direct dial telephone
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Turndown service - Available upon request
- Welcome Petit Fours
- Aromatherapy and Pillow Menu
- CD/DVD Player (available upon request)
- Complimentary beach bag (1 per room/per stay)
- Bluetooth-enabled wireless alarm clock radio

View: Ocean Front view. Max Occupancy: 6 guests including children and infants. 2,583 sq. ft. Amenities may vary due to SAFE + SOUND protocols.

ROOM DESCRIPTION

Rock Suite Ocean Front Rooftop Lounge (Two Bedroom) with Personal Assistant



View: Ocean Front view. Max Occupancy: 6 guests including children and infants. 2,583 sq. ft. Amenities may vary due to SAFE + SOUND protocols.

HARD ROCK HOTEL RIVIERA MAYA

Rock Star Suite Ocean Front (Two Bedroom) with Personal Assistant



ROOM DESCRIPTION

Rock Star Suite Ocean Front (Two Bedroom) with Personal Assistant*

Two bedroom suite, one room with a king bed, and a second room with two double beds. All of your Rock Royalty Level amenities are already included in this room category so you may rock on– my highness.

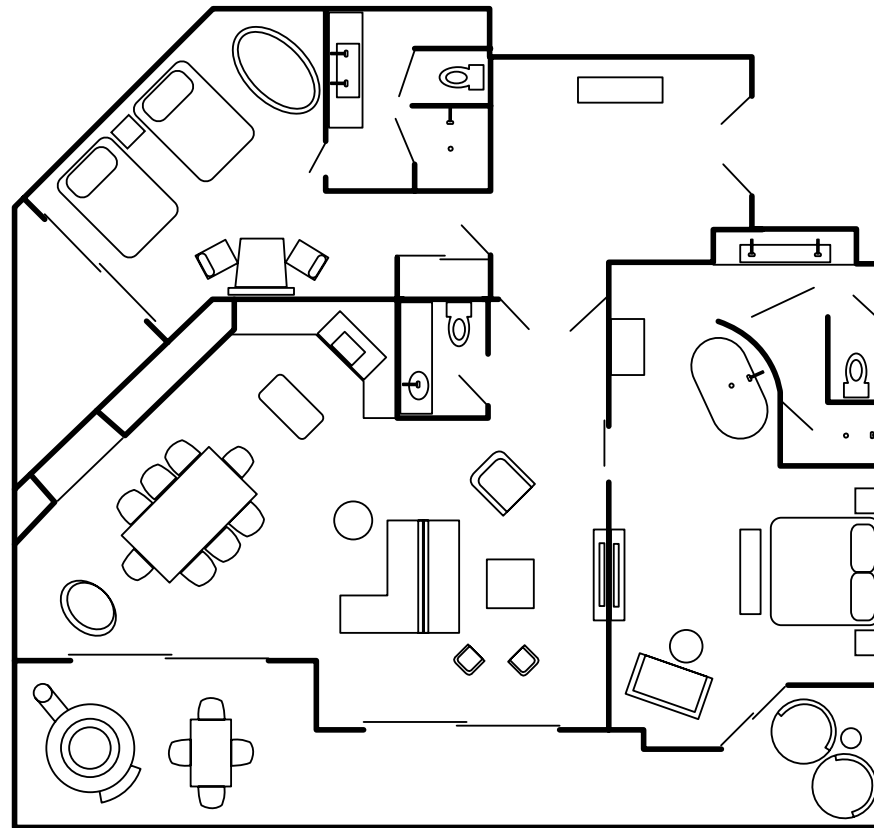
- Personal Assistant (7am – 11pm)
- Ironing Service (2 items per person/per stay)
- Upgraded full-size Rock Spa® bath products
- Express luggage delivery
- Complimentary Shoe Shine
- Welcome Petit Fours
- Aromatherapy and Pillow Menu
- Spa Tub Preparation (with 24-hours notice)
- Personal Assistance with reservations (on and off property)
- Priority Reservations to picks® and wax® program
- Complimentary 25-minute couple's massage at the Rock Spa®
- VIP Check-in
- Late checkout available (until 3pm – available upon request)
- Complimentary beach bag (1 per room/per stay)
- Rock Royalty check-out service - (Personal Assistant helps review the guest account at check-out)
- Priority booking for bali beds (\$)
- Mini bar with soda, bottled water, juice, domestic beer and snacks
- LCD TV with satellite
- Purified water
- Plush Bathrobes & slippers
- Sleeping Mask
- Loofah Sponge
- Digital safe (laptop size)
- Individually controlled A/C
- Espresso/American coffee maker
- Direct dial telephone
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Turndown service – Available upon request
- XBOX or Blu-ray player (available upon request)
- Bluetooth-enabled wireless alarm clock radio

View: Ocean Front view. Max Occupancy: Up to 6 guests including children and infants. 4,991.60 sq. ft. (includes terrace area).

Amenities may vary due to SAFE + SOUND protocols. *On request only.

ROOM DESCRIPTION

Rock Star Suite Ocean Front (Two Bedroom) with Personal Assistant*



View: Ocean Front view. Max Occupancy: Up to 6 guests including children and infants. 4,991.60 sq. ft. (includes terrace area). Amenities may vary due to SAFE + SOUND protocols. *On request only.

ACCESSIBLE OPTIONS

Accessible Rooms at Hard Rock Hotel Riviera Maya - Hacienda Section

To accommodate our guests with wheelchairs or mobility disabilities, we have ramps throughout our hotel. This includes reception/bar areas, restaurants, pool area, convention center, and there are elevators located in all buildings and lobbies. Disability toilets are available at all restaurants, lobbies, pool areas and the convention center.

We have a total of 8 accessible rooms in the Deluxe Gold room category - 4 rooms on each side of the hotel (Heaven and Hacienda section).

Accessible Rooms Include:

- Wheelchair accessible light switches
- King size bed
- Door widths are 90cm (include bathroom door)
- Extra floor space for wheelchair
- Bathroom sink height is 65 cm for wheelchair access
- Bathroom has toilet, bath and shower support rails
- Roll-in shower
- Bed height varies from 50-60 cm with a 6-inch space under the bed to fit a hoist

*Wheelchairs are not included but are available for rent by contacting Public Relations/Concierge. Amenities may vary due to SAFE + SOUND protocols.

HARD ROCK HOTEL RIVIERA MAYA

HEAVEN

ADULTS-ONLY SECTION

Hard Rock



HARD ROCK HOTEL RIVIERA MAYA

Deluxe Gold King



ROOM DESCRIPTION

Deluxe Gold King

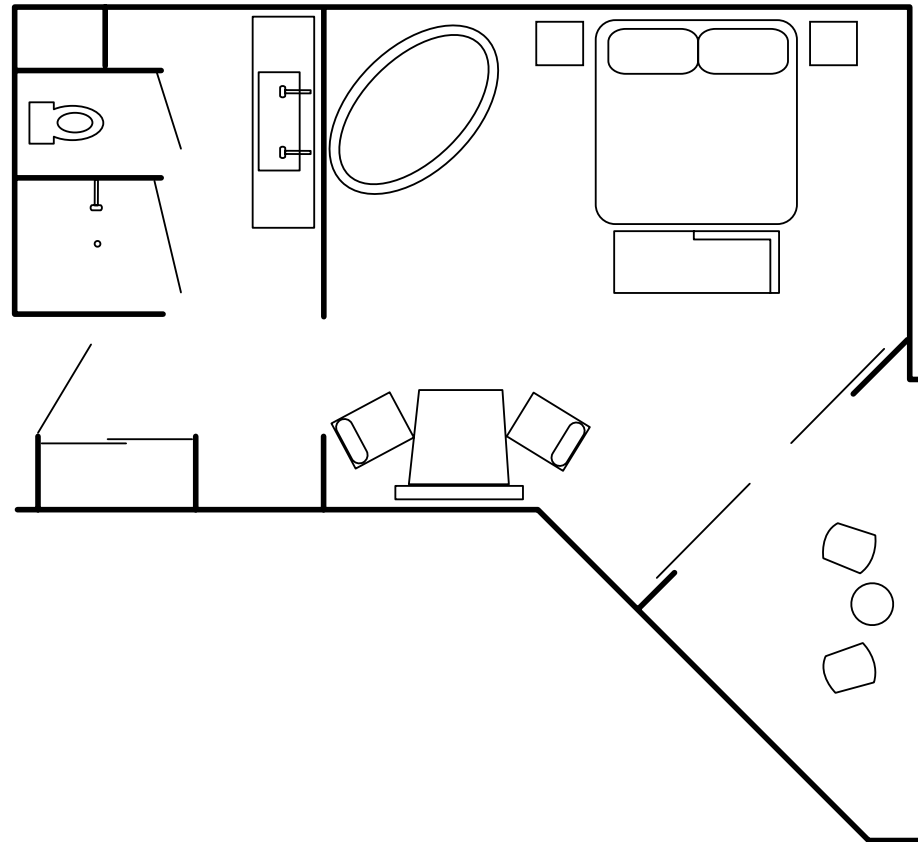
Consider this room your all-access pass to club awesome. So kick things off in style and never look back with one king bed or two double beds.

- Hydro spa tub
- Private bath with shower
- Balcony with hammock
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Bathrobes & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Coffee maker
- Direct dial telephone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Turndown Service - Available upon request

View: Garden view. 482 sq. ft. Max occupancy for room with one king bed: two adults. Amenities may vary due to SAFE + SOUND protocols.

ROOM DESCRIPTION

Deluxe Gold King



View: Garden view. 482 sq. ft. Max occupancy for room with one king bed: two adults. Amenities may vary due to SAFE + SOUND protocols.

HARD ROCK HOTEL RIVIERA MAYA

Deluxe Gold Double Beds



ROOM DESCRIPTION

Deluxe Gold Double Beds

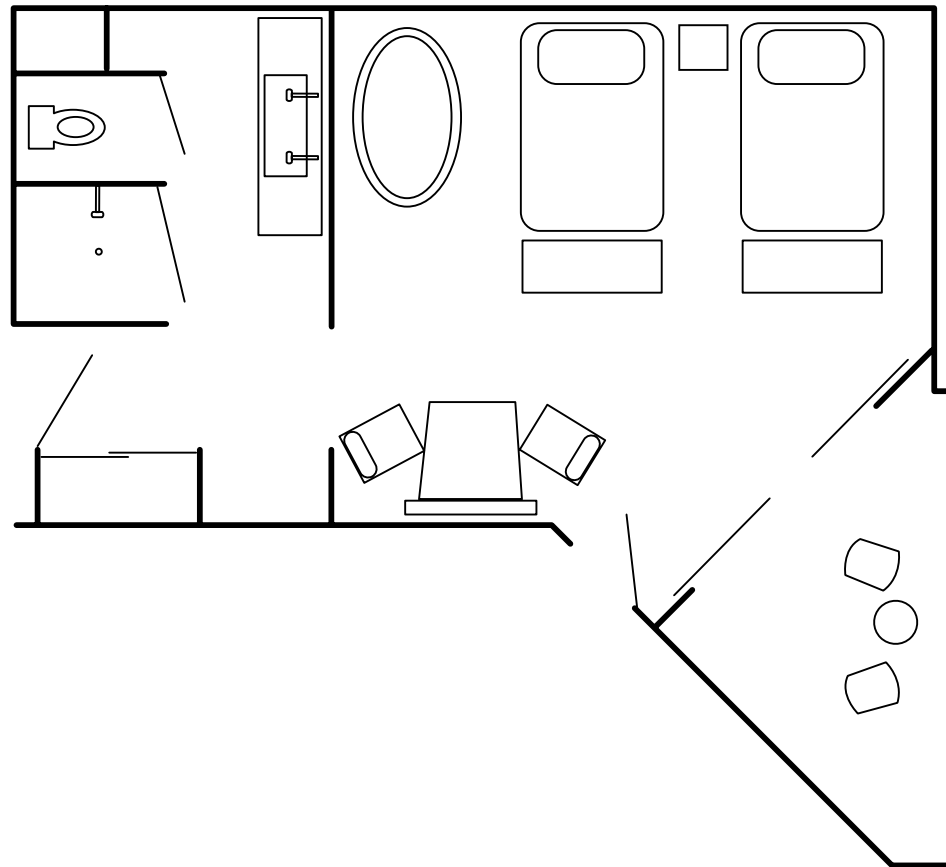
Consider this room your all-access pass to club awesome. So kick things off in style and never look back with one king bed or two double beds.

- Hydro spa tub
- Private bath with shower
- Balcony with hammock
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Bathrobes & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Coffee maker
- Direct dial telephone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Turndown Service - Available upon request

View: Garden view. 482 sq. ft. Max occupancy for a room with two double beds: 4 adults. Amenities may vary due to SAFE + SOUND protocols.

ROOM DESCRIPTION

Deluxe Gold Double Beds



View: Garden view. 482 sq. ft. Max occupancy for a room with two double beds: 4 adults. Amenities may vary due to SAFE + SOUND protocols.

HARD ROCK HOTEL RIVIERA MAYA

Deluxe PURE WELLNESS® King



ROOM DESCRIPTION

Deluxe PURE WELLNESS® King

All the regular Deluxe Gold awesomeness with the addition of the PURE WELLNESS® standard. PURE WELLNESS are designed to provide a better night's sleep for all guests. In addition to the Hard Rock SAFE + SOUND cleaning protocols, our PURE rooms undergo an additional seven-step process intended to trap and eliminate virus, bacteria, and airborne particles and minimize the presence of potential irritants. This process includes installation of a state-of-the-art air purification system and treatment of all coverings and surfaces in the guest room. All PURE rooms are installed and maintained on an ongoing basis by PURE Wellness.

The Pure® Promise

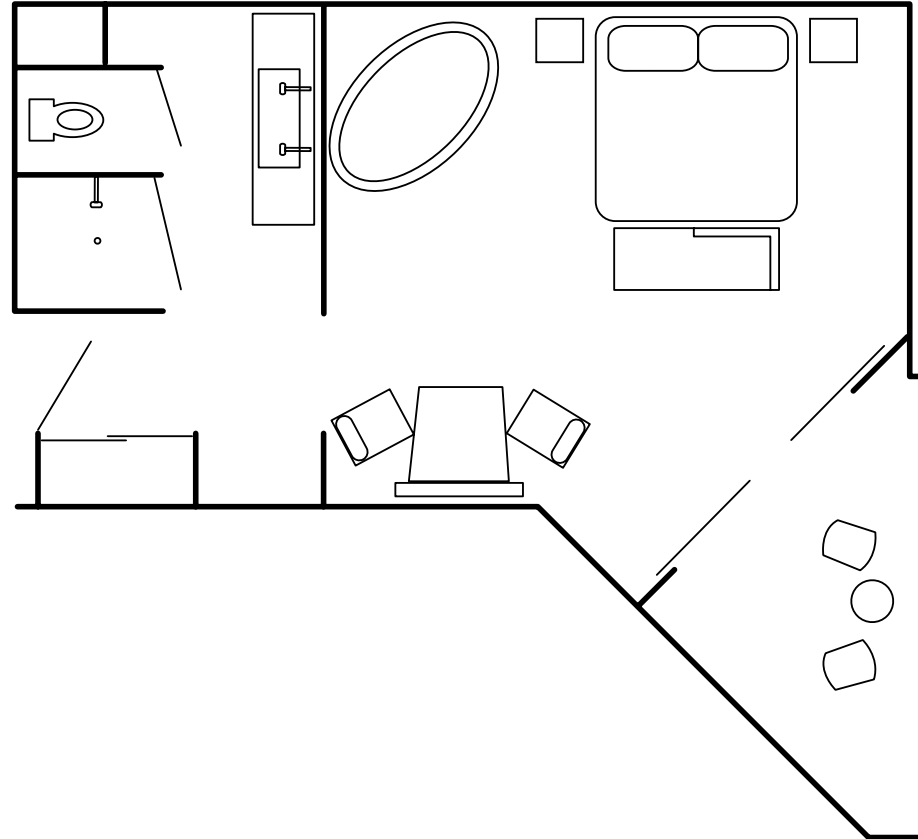
- **SHOCK TREATMENT** This advanced shock treatment destroys nearly all of the virus, mold and bacteria in every nook and cranny of the room.
- **HYPOALLERGENIC ENCASEMENT FOR MATTRESS & PILLOW** Soft, breathable micro-fiber coverings to allow for a more restful sleep.
- **ALL SURFACES SPECIALLY TREATED** Upholstery and all soft surfaces are deep cleaned with a patented Pure® clean solution.
- **AIR PURIFICATION SYSTEM** State-of-the-art system proven to kill 98% to 100% of viruses, bacteria and microorganisms.
- **PURE SHIELD** This bacteriostatic barrier applied to all room surfaces makes it nearly impossible for bacteria and viruses to survive, as it eliminates them when they land.
- **DEEP CLEAN AIR-HANDLING UNIT** A Pure® treated air conditioning unit along with air clean filters results in healthier air circulating. Coils are deep cleaned and disinfected using PURE's advanced treatment.
- **PURE TEA TREE OIL CARTRIDGE** Tea tree oil cartridge is installed into the air-handling unit to maintain sanitized conditions.

- Hydro spa tub
- Private bath with shower
- Balcony with hammock
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Bathrobes & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Coffee maker
- Direct dial telephone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Turndown Service - Available upon request

View: Garden view. 482 sq. ft. Max occupancy for room with one king bed: two guests. Amenities may vary due to SAFE + SOUND protocols.

ROOM DESCRIPTION

Deluxe PURE WELLNESS® King



View: Garden view. 482 sq. ft. Max occupancy for room with one king bed: two guests. Amenities may vary due to SAFE + SOUND protocols.

HARD ROCK HOTEL RIVIERA MAYA

Diamond King



ROOM DESCRIPTION

Diamond King

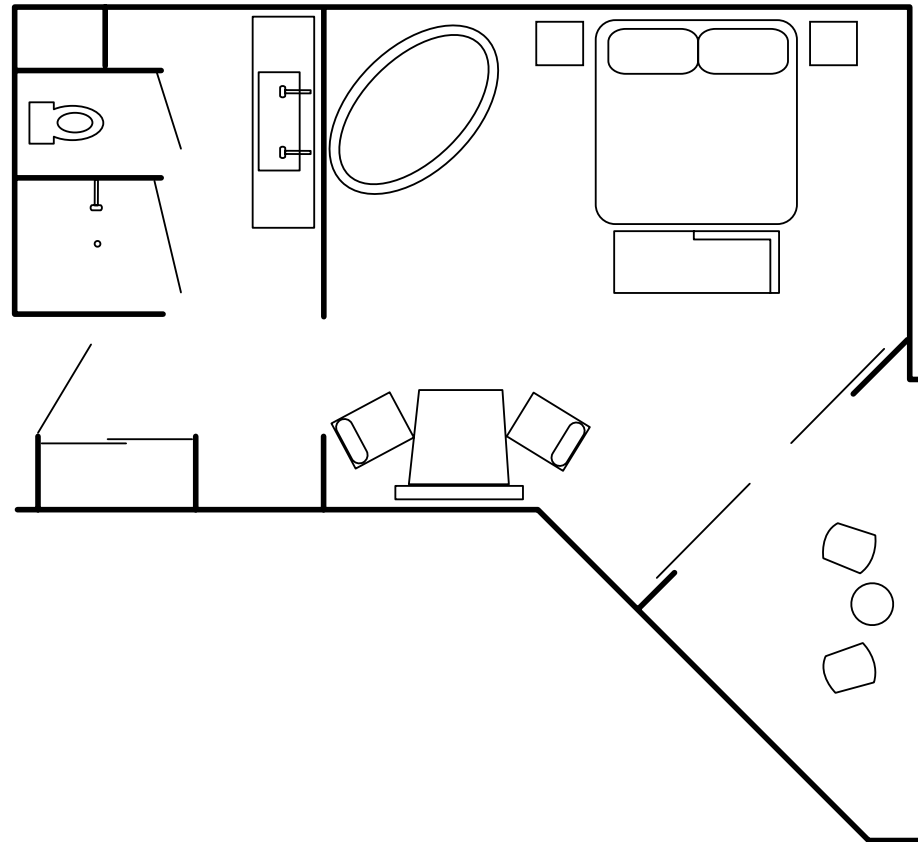
Hard Rock is more than a vacation — it's a lifestyle. And to prove it, we've packed these legendary digs with non-stop extras and no-limit luxury.

- Hydro spa tub
- Private bath with shower
- Balcony with hammock
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Bathrobes & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Espresso/American coffee maker
- Direct dial telephone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Turndown Service - Available upon request
- Aromatherapy and Pillow Menu
- Complimentary beach bag (1 per room, per stay)
- CD/DVD Player (available upon request)
- VIP Check-in
- Late check-out (subject to availability)

View: Best view available. One King Bed. Max occupancy: 2 adults. 482 sq. ft. Amenities may vary due to SAFE + SOUND protocols.

ROOM DESCRIPTION

Diamond King



View: Best view available. One King Bed. Max occupancy: 2 adults. 482 sq. ft. Amenities may vary due to SAFE + SOUND protocols.

HARD ROCK HOTEL RIVIERA MAYA

Rock Royalty Partial Ocean View King with Personal Assistant



ROOM DESCRIPTION

Rock Royalty Partial Ocean View King with Personal Assistant

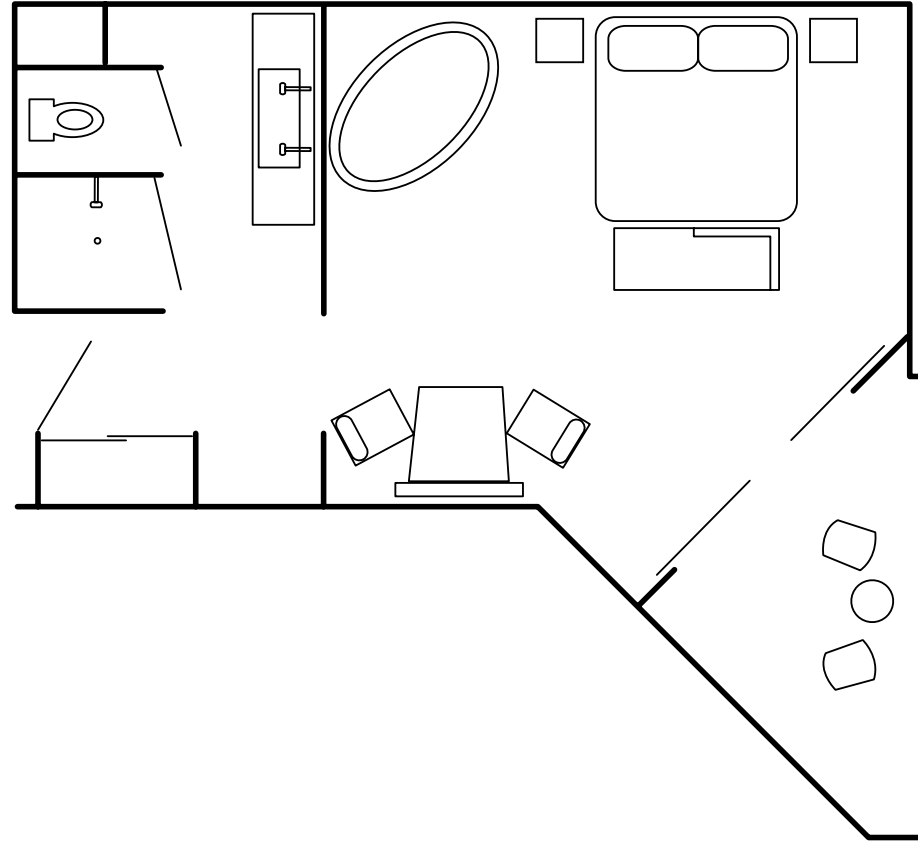
Consider this room your all-access pass to club awesome. So kick things off in style and never look back with one king.

- Rock Royalty Personal Assistant (7am – 11pm)
- Ironing Service (2 items per person/per stay)
- Upgraded full-size Rock Spa® bath products
- Express luggage delivery
- Complimentary Shoe Shine
- Welcome Petit Fours
- Aromatherapy and Pillow Menu
- Spa Tub Preparation (with 24-hours notice)
- Personal Assistance with reservations (on and off property)
- Priority Reservation to picks® and wax® program
- Complimentary 25-minute couples massage at the Rock Spa®
- VIP Check-in
- Late check-out (subject to availability)
- Complimentary beach bag (1 per room/per stay)
- Rock Royalty check-out service - (Personal Assistant will help review account and assist in express check-out)
- Priority booking for bali beds (\$)
- Hydro spa tub
- Private bath with shower
- Balcony with hammock in most rooms
- Mini bar with soda, bottled water, juice, domestic beer and snacks
- LCD TV with satellite
- Purified water
- Plush Bathrobes & slippers
- Sleeping mask
- Loofah Sponge
- Digital safe (laptop size)
- Individually controlled A/C
- Espresso machine
- Direct dial telephone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Turndown Service - Available upon request

View: Partial Ocean view. Max Occupancy: 2 adults. One King Bed. 482 sq. ft. This is an adults-only room category. Amenities may vary due to SAFE + SOUND protocols. (\$) Indicates additional cost – not part of the all-inclusive experience.

ROOM DESCRIPTION

Rock Royalty Partial Ocean View King with Personal Assistant



View: Partial Ocean view. Max Occupancy: 2 adults. One King Bed. 482 sq. ft. This is an adults-only room category. Amenities may vary due to SAFE + SOUND protocols. (\$) Indicates additional cost – not part of the all-inclusive experience.

HARD ROCK HOTEL RIVIERA MAYA

Deluxe Sky Terrace (One Bedroom)



ROOM DESCRIPTION

Deluxe Sky Terrace (One Bedroom)

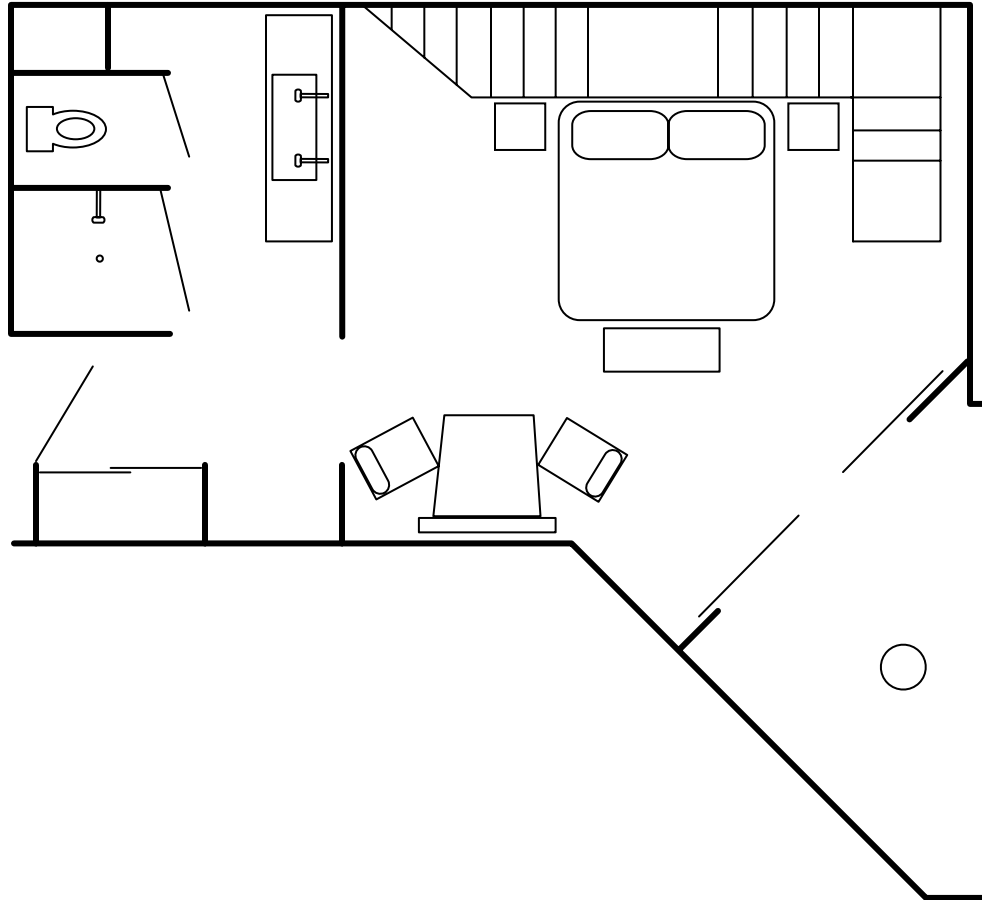
One king bed. Let's amp things up and blow some minds with unparalleled access to the things in life that rock. Step up and enjoy.

- Private bath with shower
- Balcony with hammock
- Access to a private 2nd floor sky terrace with lounge chairs and hydro spa tub
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Bathrobes & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Coffee maker
- Direct dial telephone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Turndown Service - Available upon request

View: Best view available. Max Occupancy: Up to 2 adults. 964 sq. ft., including terrace. Amenities may vary due to SAFE + SOUND protocols.

ROOM DESCRIPTION

Deluxe Sky Terrace (One Bedroom)



View: Best view available. Max Occupancy: Up to 2 adults. 964 sq. ft., including terrace. Amenities may vary due to SAFE + SOUND protocols.

HARD ROCK HOTEL RIVIERA MAYA

Rock Suite Ocean Front (Two Bedroom) with Personal Assistant



ROOM DESCRIPTION

Rock Suite Ocean Front (Two Bedroom) with Personal Assistant

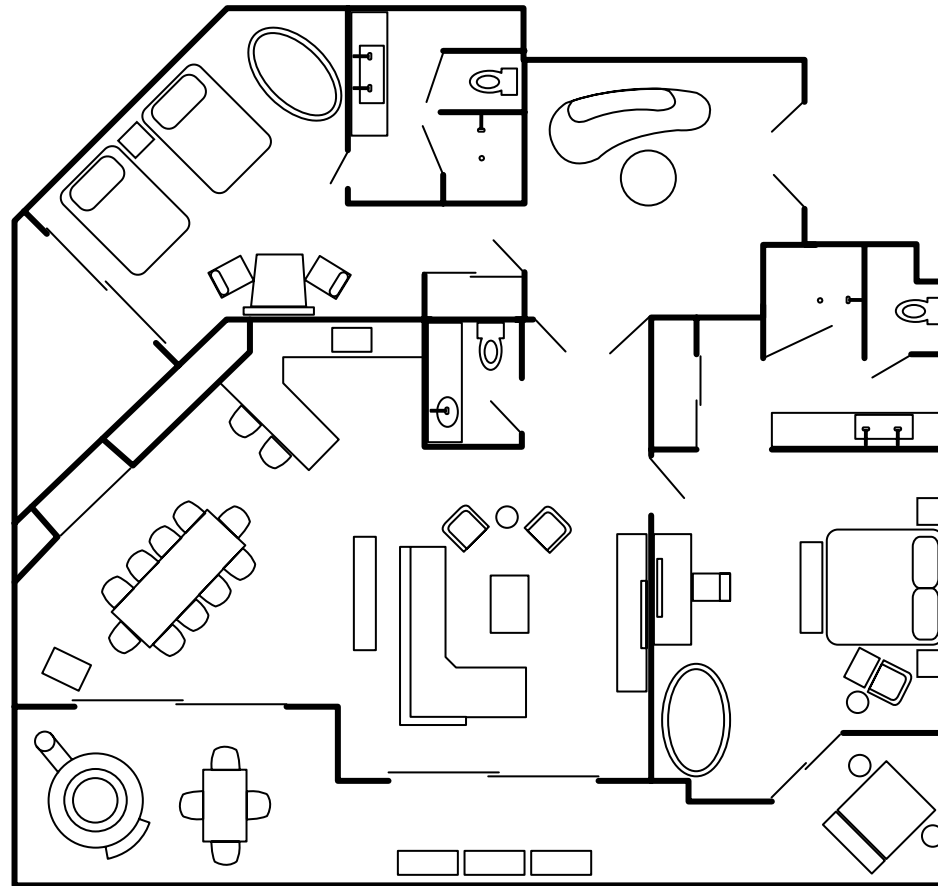
This room plays to a packed house every night and nails the gig every time. Unleash your inner icon and enjoy this Rock Suite with one room with a king bed, and a second room with one king bed or two double beds. Don't forget the living and dining room areas to top off your stay.

- Hydro spa tub in each room
- 2 full bathrooms (1 in each guestroom), 1 half bath in main area of suite
- Private bath with shower
- Oversized private balcony with hammock and lounge chairs
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Bathrobes & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Espresso/American coffee maker
- Direct dial telephone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Turndown Service - Available upon request
- Welcome Petit Fours
- Aromatherapy and Pillow Menu
- CD/DVD Player (available upon request)
- Complimentary beach bag (1 per room, per stay)

View: Ocean Front view. Max Occupancy: 6 adults. 2,583 sq. ft. Amenities may vary due to SAFE + SOUND protocols.

ROOM DESCRIPTION

Rock Suite Ocean Front (Two Bedroom) with Personal Assistant



View: Ocean Front view. Max Occupancy: 6 adults. 2,583 sq. ft. Amenities may vary due to SAFE + SOUND protocols.

HARD ROCK HOTEL RIVIERA MAYA

Rock Suite Ocean Front Rooftop Lounge (Two Bedroom)



ROOM DESCRIPTION

Rock Suite Ocean Front Rooftop Lounge (Two Bedroom)

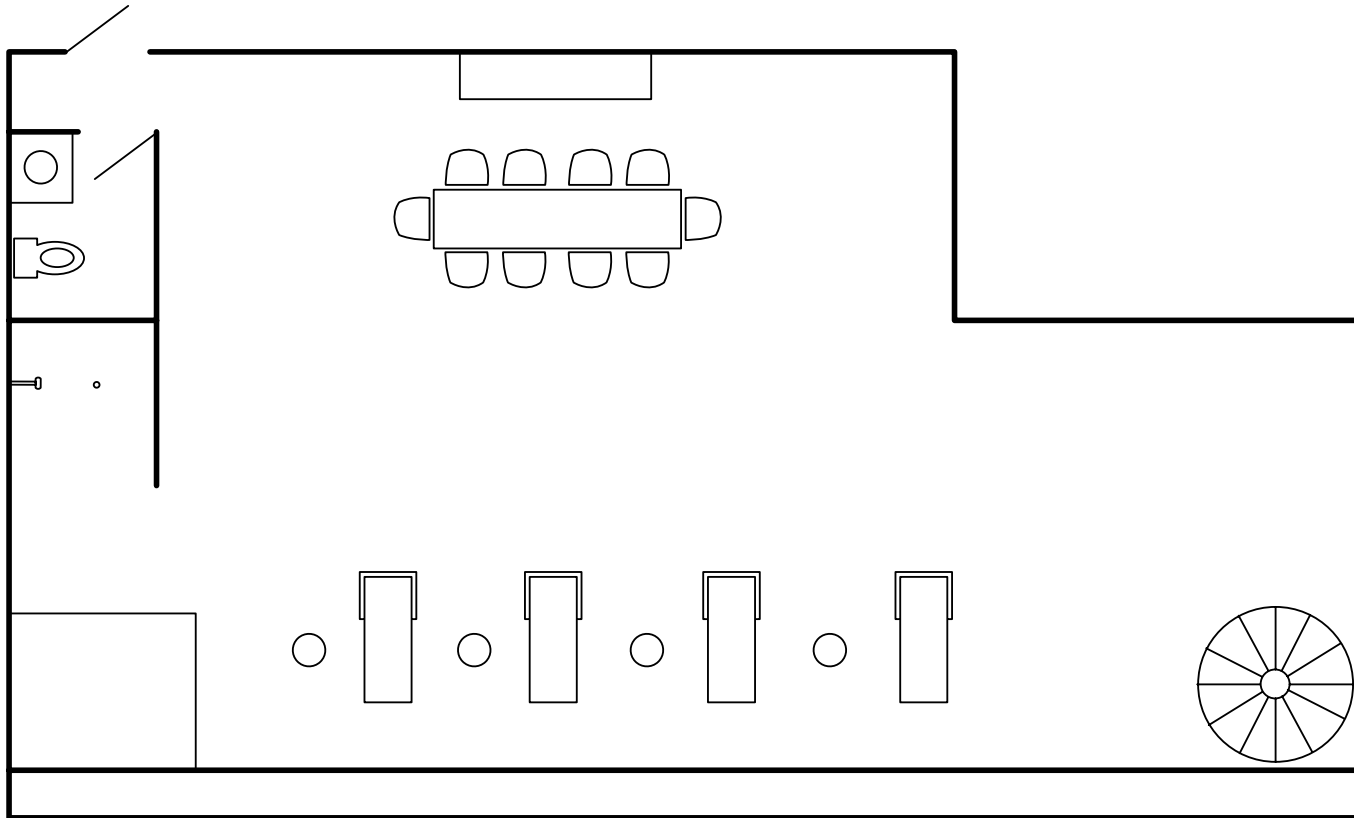
This room plays to a packed house every night and nails the gig every time. Unleash your inner icon and enjoy this Rock Suite with one room with a king bed, and a second room with one king bed or two double beds. Don't forget the living and dining room areas to top off your stay.

- Hydro spa tub in each room
- 2 full bathrooms (1 in each guestroom), 1 half bath in main area of suite
- Private bath with shower
- Oversized private balcony with hammock and lounge chairs
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Bathrobes & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Espresso/American coffee maker
- Direct dial telephone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
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- Free wireless internet
- 24-hour room service
- Turndown Service - Available upon request
- Welcome Petit Fours
- Aromatherapy and Pillow Menu
- CD/DVD Player (available upon request)
- Complimentary beach bag (1 per room, per stay)

View: Ocean Front view. Max Occupancy: 6 adults. 2,583 sq. ft. Amenities may vary due to SAFE + SOUND protocols.

ROOM DESCRIPTION

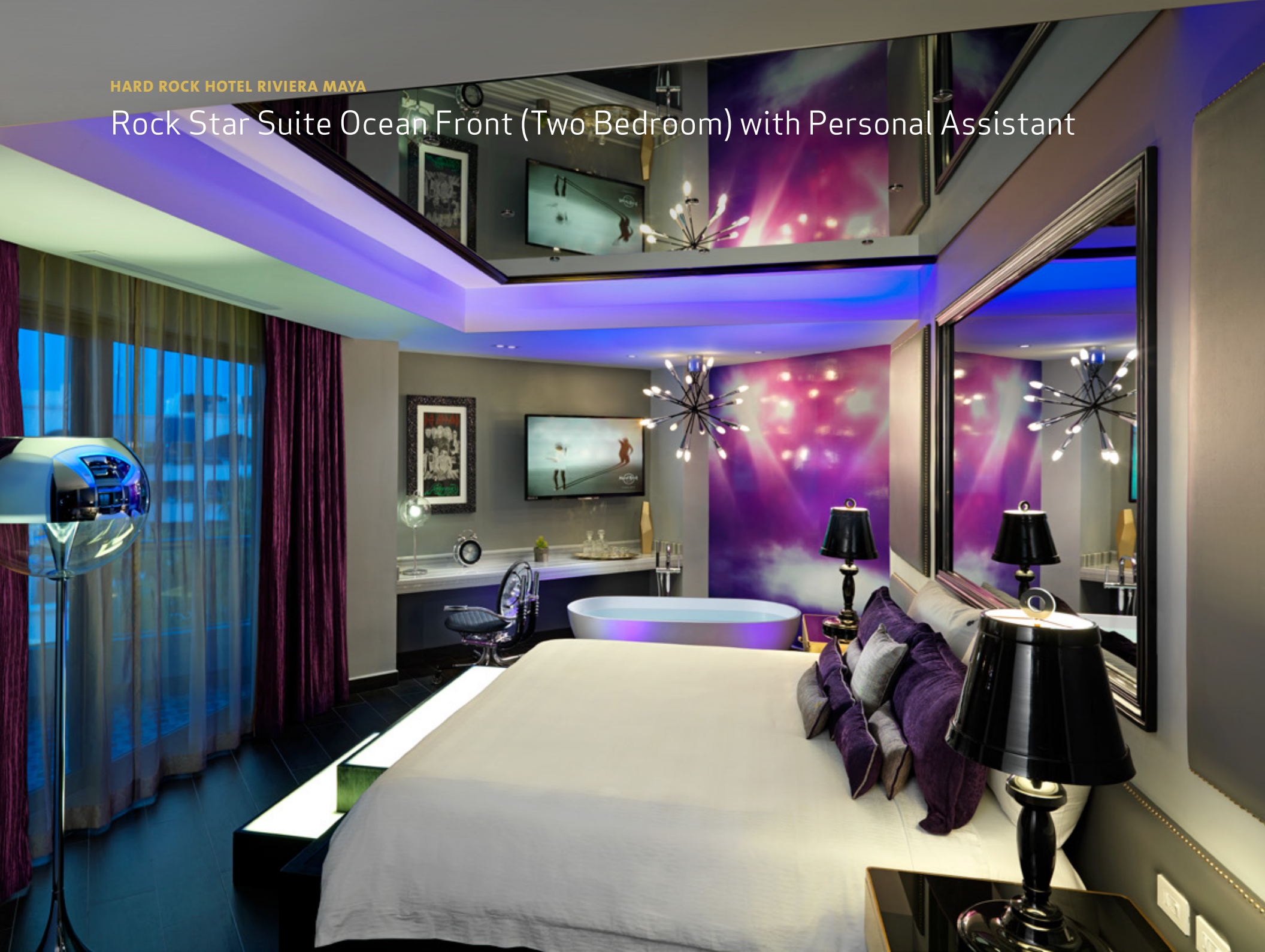
Rock Suite Ocean Front Rooftop Lounge (Two Bedroom)



View: Ocean Front view. Max Occupancy: 6 adults. 2,583 sq. ft. Amenities may vary due to SAFE + SOUND protocols.

HARD ROCK HOTEL RIVIERA MAYA

Rock Star Suite Ocean Front (Two Bedroom) with Personal Assistant



ROOM DESCRIPTION

Rock Star Suite Ocean Front (Two Bedroom) with Personal Assistant*

2 King bedrooms with private terrace, 2 full baths, and 2 half baths. All of your Rock Royalty Level amenities are already included in this room category so you may rock on– my highness.

- Personal Assistant (7am – 11pm)
- Ironing Service (2 items per person/per stay)
- Upgraded full-size Rock Spa® bath products
- Express luggage delivery
- Complimentary Shoe Shine
- Welcome Petit Fours
- Aromatherapy and Pillow Menu
- Spa Tub Preparation (with 24-hours notice)
- Personal Assistance with reservations (on and off property)
- Priority Reservation to picks® and wax® program
- Complimentary 25-minute couples massage at the Rock Spa®
- VIP check-in
- Late check-out available (until 3pm – available upon request and availability)
- Complimentary beach bag (1 per room/per stay)
- Rock Royalty check-out service - (Personal Assistant will help review account and assist in express check- out)
- Priority booking for bali beds (\$)
- Balcony with hammock
- Mini bar with soda, bottled water, juice, domestic beer and snacks
- Purified water
- Plush Bathrobes & slippers
- Loofah Sponge
- Sleeping mask
- Digital safe (laptop size)
- Individually controlled A/C
- Direct dial telephone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Turndown Service - Available upon request

ROOM DESCRIPTION

Rock Star Suite Ocean Front (Two Bedroom) with Personal Assistant*

Living Room/Kitchen

- Espresso Machine
- Microwave
- Wine Fridge
- Photo booth
- Dining table that flips to play card games
- Camaro-converted billiard table
- Bandana-influenced ceiling décor to showcase the famed rocker's individuality
- Lava lamp themed dance stage
- Surround sound entertainment system, and 80" flat screen TV

Private Game/Theater Room

- Plush Bean Bags and lazy boy seating
- Blu-Ray player
- Xbox 360 with Kinect
- Projector and screen
- Surround Sound System

Fitness Center

- Treadmill
- Cycling Machine
- Dumbbells

Master Bedroom

- Mini concert themed entrance complete with PICKS guitar kit
- Custom built-in desk chair made from Harley Davidson parts
- Hydro Spa bathtub in room
- 5 person shower with one way mirror and Bluetooth water proof speaker
- Guitar amp mini fridge
- Vanity built into master bathroom
- Walk-in closet

Upstairs Terrace

- Amazing view of Caribbean ocean
- Additional half bath
- Custom Dining Area
- HD TV
- Hot Tub
- Fire Pit
- DJ booth (equipment available upon request) and bar area
- And plenty of places to lounge in the Mexican sun

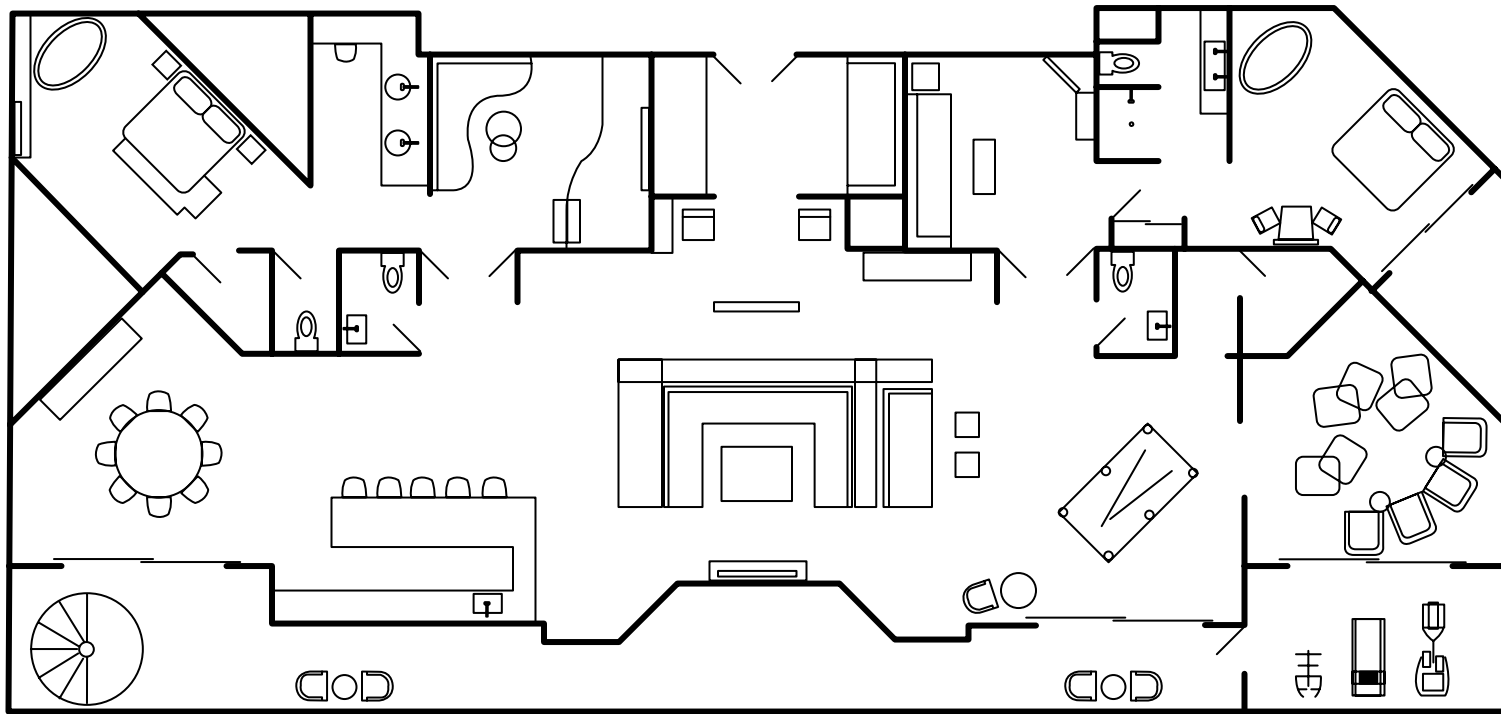
Additional Amenities

- Hang over kit
- iPad control system for A/V (must be returned upon check out)
- Your own LED remote control to set your own vibe and mood

View: Ocean Front view. Max Occupancy: Up to 4 adults. 9,225.18 sq. ft. (includes terrace area). Amenities may vary due to SAFE + SOUND protocols. *On request only.

ROOM DESCRIPTION

Rock Star Suite Ocean Front (Two Bedroom) with Personal Assistant*



View: Ocean Front view. Max Occupancy: Up to 4 adults. 9,225.18 sq. ft. (includes terrace area). Amenities may vary due to SAFE + SOUND protocols. *On request only.

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