



CANCUN

AN ALL-INCLUSIVE EXPERIENCE

*Your Suite, Our Stages*

**HARD ROCK HOTEL CANCUN**

# ROOM CATALOG.





## ROOMS & SUITES

# STEP INSIDE & STEP UP TO LUXURY.

Step inside our hotel in Cancun and you can't help but notice these are some serious rock star digs. Featuring breathtaking ocean views and private balconies, our Cancun suites and guest rooms offer totally over the top indulgence with hydro spa tub, flat screen LCD televisions with premium satellite channels, plush bathrobes and slippers, top-of-the-line bath amenities, custom bedding with fine linens and a cotton duvet, plus a well-stocked mini-bar.

With all of this, you may never want to leave your Cancun suite - at least not so soon. So go ahead, sink back in your hydro spa tub and relax, or gaze out over turquoise waters from your balcony. Then tell the paparazzi, they'll just have to wait.

HARD ROCK HOTEL CANCUN

# Deluxe Lagoon View King



## ROOM DESCRIPTION

# Deluxe Lagoon View King

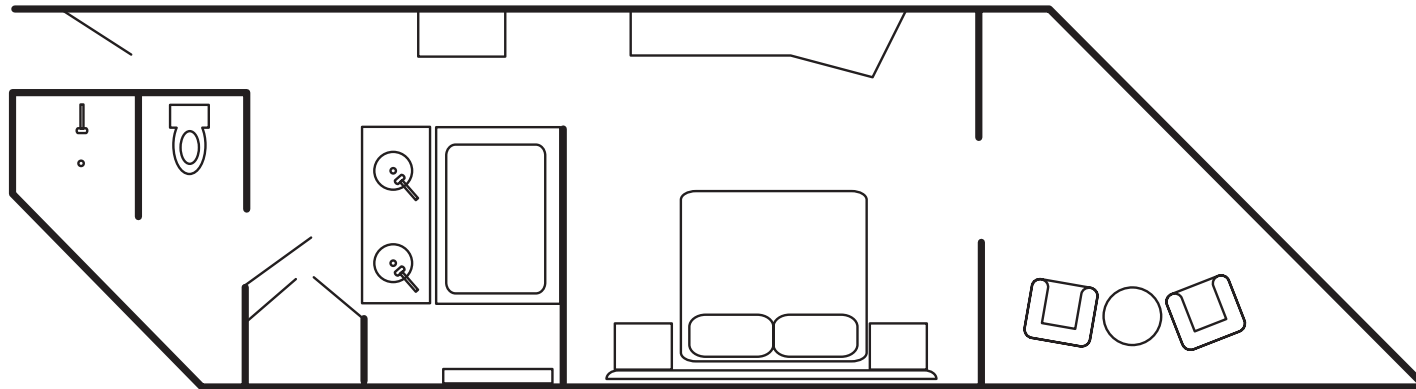
Live like a legend without even releasing a self-titled debut album. Rock out your vacation in our king bed.

- Double hydro spa tub
- Private bath with shower
- Balcony with two chairs and a table
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Disposable facial tissues
- Bathrobes (on request) & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Nespresso coffee machine with capsules
- Digital dialing phone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Picks® and wax® program\*

View: Lagoon View. Max occupancy for room with one king bed: two guests, plus one child (0-12 years) in a crib or rollaway. 430 Sq. Ft. \*A \$1000 USD Hold for incidentals is required. Amenities may vary due to SAFE + SOUND protocols.

**ROOM DESCRIPTION**

# Deluxe Lagoon View King



View: Lagoon View. Max occupancy for room with one king bed: two guests, plus one child (0-12 years) in a crib or rollaway. 430 Sq. Ft. \*A \$1000 USD Hold for incidentals is required. Amenities may vary due to SAFE + SOUND protocols.



HARD ROCK HOTEL CANCUN

# Deluxe Lagoon View Double



## ROOM DESCRIPTION

# Deluxe Lagoon View Double

Live like a legend without even releasing a self-titled debut album. Rock out your vacation in our double beds.

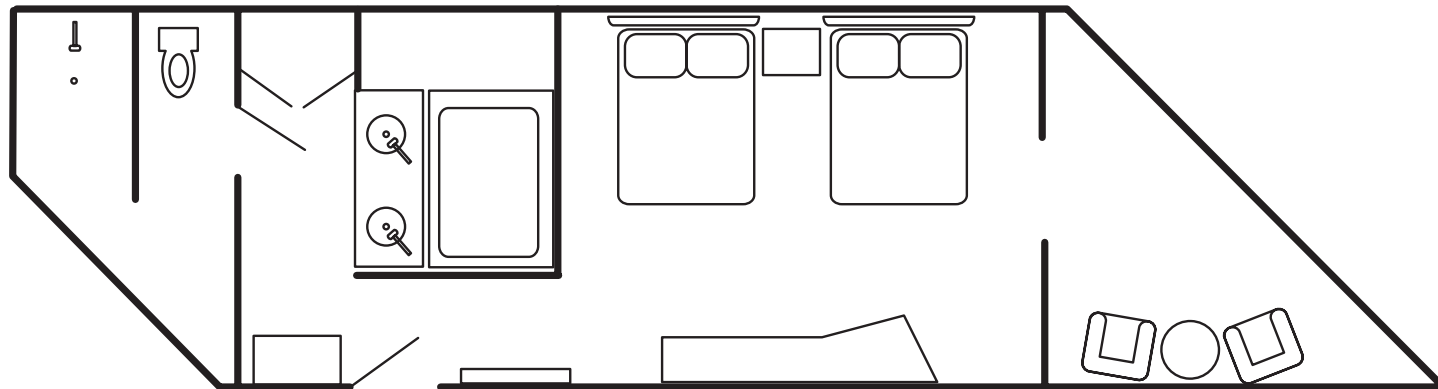
- Double hydro spa tub
- Private bath with shower
- Balcony with two chairs and a table
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Disposable facial tissues
- Bathrobes (on request) & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Nespresso coffee machine with capsules
- Digital dialing phone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Picks® and wax® program\*

*4 Accessible Rooms. (double beds)*

View: Lagoon View. Max Occupancy: 3 guests including children ages 0 -17. \*A \$1000 USD Hold for incidentals is required. Amenities may vary due to SAFE + SOUND protocols.

**ROOM DESCRIPTION**

# Deluxe Lagoon View Double



*4 Accessible Rooms. (double beds)*

View: Lagoon View. Max Occupancy: 3 guests including children ages 0 -17. \*A \$1000 USD Hold for incidentals is required. Amenities may vary due to SAFE + SOUND protocols.



HARD ROCK HOTEL CANCUN

Deluxe PURE WELLNESS®



## ROOM DESCRIPTION

# Deluxe PURE WELLNESS® King

All the regular Deluxe Lagoon awesomeness with the addition of the PURE WELLNESS® standard. PURE WELLNESS is designed to provide a better night's sleep for all guests. In addition to the Hard Rock SAFE + SOUND cleaning protocols, our PURE rooms undergo an additional seven-step process intended to trap and eliminate virus, bacteria, and airborne particles and minimize the presence of potential irritants. This process includes installation of a state-of-the-art air purification system and treatment of all coverings and surfaces in the guest room. All PURE rooms are installed and maintained on an ongoing basis by PURE Wellness.

### The Pure® Promise

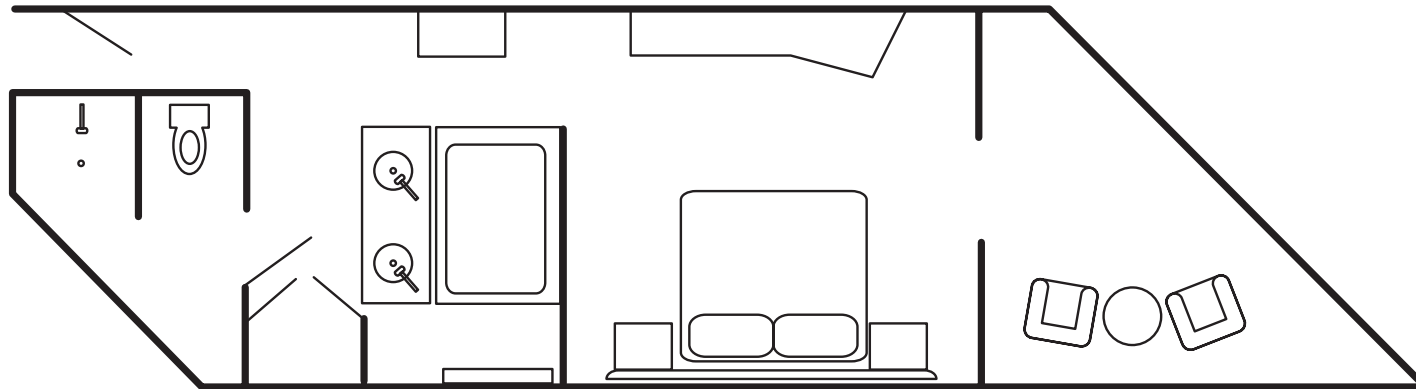
- **SHOCK TREATMENT** This advanced shock treatment destroys nearly all of the virus, mold and bacteria in every nook and cranny of the room.
- **HYPOALLERGENIC ENCASEMENT FOR MATTRESS & PILLOW** Soft, breathable micro-fiber coverings to allow for a more restful sleep.
- **ALL SURFACES SPECIALLY TREATED** Upholstery and all soft surfaces are deep cleaned with a patented Pure® clean solution.
- **AIR PURIFICATION SYSTEM** State-of-the-art system proven to kill 98% to 100% of viruses, bacteria and microorganisms.
- **PURE SHIELD** This bacteriostatic barrier applied to all room surfaces makes it nearly impossible for bacteria and viruses to survive, as it eliminates them when they land.
- **DEEP CLEAN AIR-HANDLING UNIT** A Pure® treated air conditioning unit along with air clean filters results in healthier air circulating. Coils are deep cleaned and disinfected using PURE's advanced treatment.
- **PURE TEA TREE OIL CARTRIDGE** Tea tree oil cartridge is installed into the air-handling unit to maintain sanitized conditions.

- Double hydro spa tub
- Private bath with shower
- Balcony with two chairs and a table
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Disposable facial tissues
- Bathrobes (on request) & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Nespresso coffee machine with capsules
- Digital dialing phone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Picks® and wax® program\*

View: Lagoon View. Max occupancy for room with one king bed: two adults and one (0-12 years) child with a crib or rollaway. 430 Sq. Ft. \*A \$1000 USD Hold for incidentals is required. Amenities may vary due to SAFE + SOUND protocols.

**ROOM DESCRIPTION**

# Deluxe PURE WELLNESS® King



View: Lagoon View. Max occupancy for room with one king bed: two adults and one (0-12 years) child with a crib or rollaway. 430 Sq. Ft. \*A \$1000 USD Hold for incidentals is required. Amenities may vary due to SAFE + SOUND protocols.



HARD ROCK HOTEL CANCUN

# Deluxe Ocean View King



## ROOM DESCRIPTION

# Deluxe Ocean View King

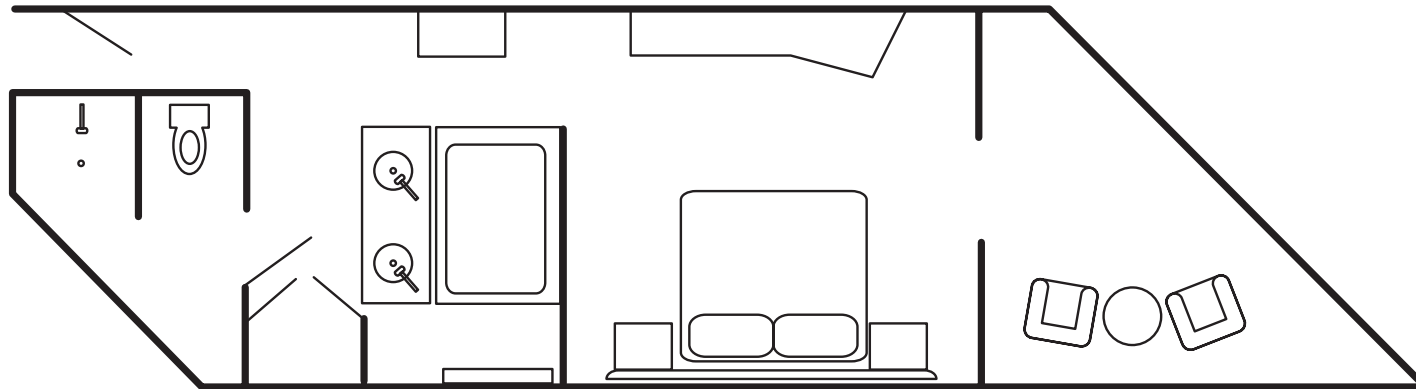
- Double hydro spa tub
- Private bath with shower
- Balcony with two chairs and a table
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Disposable facial tissues
- Bathrobes (on request) & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Nespresso coffee machine with capsules
- Digital dialing phone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Picks® and wax® program\*

View: Ocean View. Max occupancy for room with king bed: two adults, plus one child (0 -12 years) in a crib or rollaway. 430 Sq. Ft.

\*A \$1000 USD Hold for incidentals is required Amenities may vary due to SAFE + SOUND protocols.

**ROOM DESCRIPTION**

# Deluxe Ocean View King



View: Ocean View. Max occupancy for room with king bed: two adults, plus one child (0 -12 years) in a crib or rollaway. 430 Sq. Ft.

\*A \$1000 USD Hold for incidentals is required Amenities may vary due to SAFE + SOUND protocols.



HARD ROCK HOTEL CANCUN

# Deluxe Ocean View Double



## ROOM DESCRIPTION

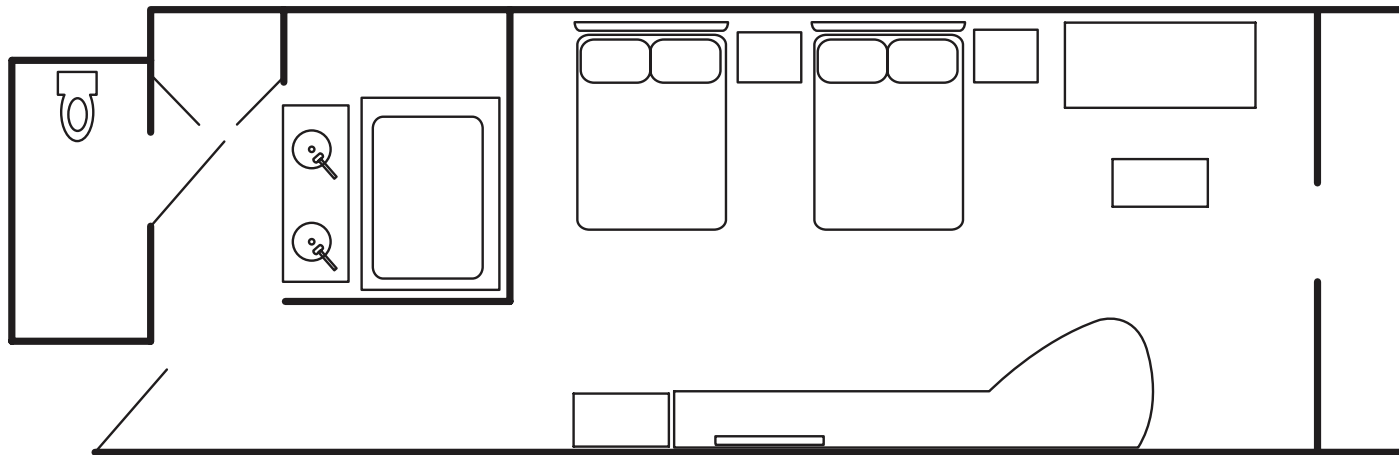
# Deluxe Ocean View Double

- Double hydro spa tub
- Private bath with shower
- Balcony with two chairs and a table
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Disposable facial tissues
- Bathrobes (on request) & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Nespresso coffee machine with capsules
- Digital dialing phone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Picks® and wax® program\*

View: Ocean View. Max occupancy for room with double beds: 2 adult + 2 children (0-12) or 3 adults.\*A \$1000 USD Hold for incidentals is required. Amenities may vary due to SAFE + SOUND protocols.

**ROOM DESCRIPTION**

## Deluxe Ocean View Double



View: Ocean View. Max occupancy for room with double beds: 2 adult + 2 children (0-12). \*A \$1000 USD Hold for incidentals is required. Amenities may vary due to SAFE + SOUND protocols.



HARD ROCK HOTEL CANCUN

# Deluxe Family Lagoon View (Two Bedroom)



## ROOM DESCRIPTION

# Deluxe Family Lagoon View (Two Bedroom)

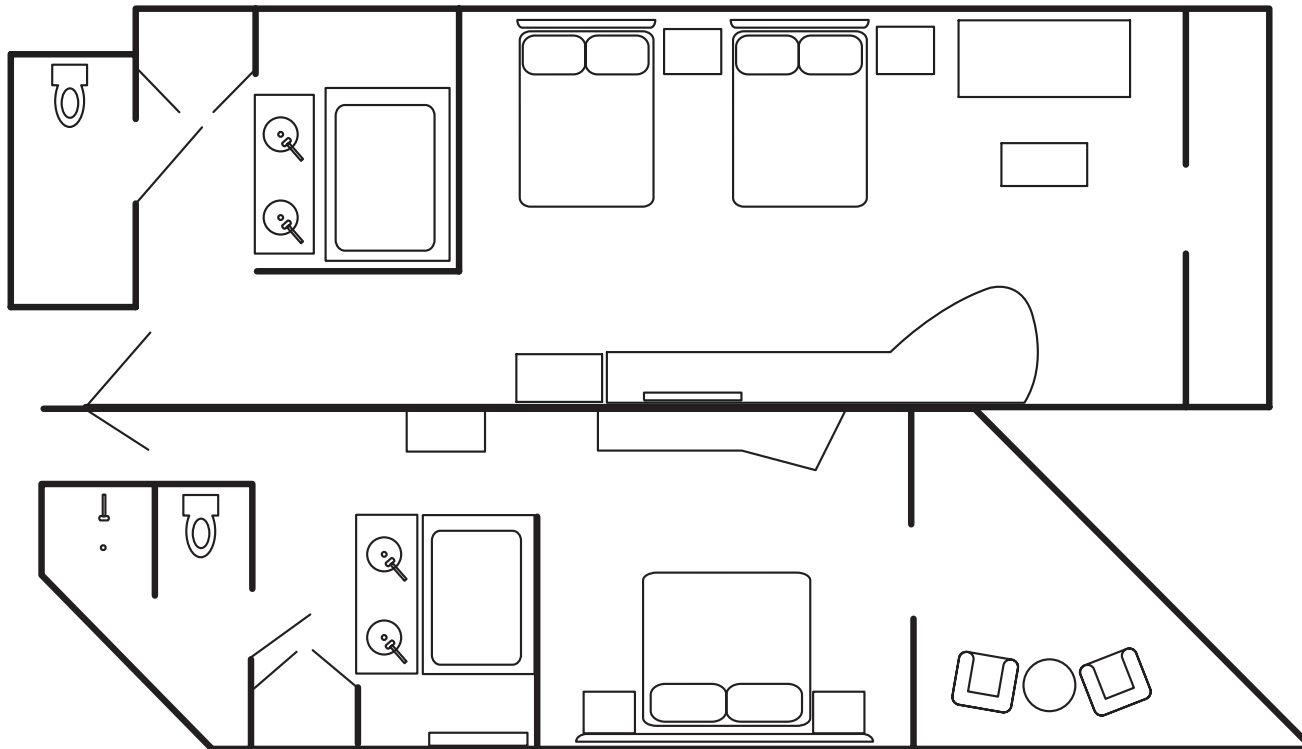
Two connecting rooms - one bedroom with a king-sized bed and another bedroom with two double beds.

- Double hydro spa tub in each room
- Private bath with double showers
- Balcony with two chairs and table
- Snacks & a mini bar with drinks the kids will like as well as a variety of adult beverages (soda, bottled water, juice & domestic beer)
- LCD TV with satellite in each bedroom
- Xbox 360, with a selection of DVD's & Xbox games available upon request
- Purified water
- Rock Spa® bath amenities
- Disposable facial tissues
- Adults & kids size bathrobes (on request)
- Adult-size slippers
- Digital safe (laptop size).
- Individually controlled A/C
- Nespresso coffee machine with capsules
- Digital dialing phone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Fun In The Sun Bucket Kit (kids beach kit)
- Family welcome amenities
- Picks® and wax® program\*

View: Lagoon view. Max Occupancy: 5 guests, including children (ages 4-17) & infants (0-3). 860 Sq. Ft. \*A \$1000 USD Hold for incidentals is required. Amenities may vary due to SAFE + SOUND protocols.

**ROOM DESCRIPTION**

## Deluxe Family Lagoon View (Two Bedroom)



View: Lagoon view. Max Occupancy: 5 guests, including children (ages 4-17) & infants (0-3). 860 Sq. Ft. \*A \$1000 USD Hold for incidentals is required. Amenities may vary due to SAFE + SOUND protocols.



HARD ROCK HOTEL CANCUN

# Diamond Ocean View King





## ROOM DESCRIPTION

# Diamond Ocean View King

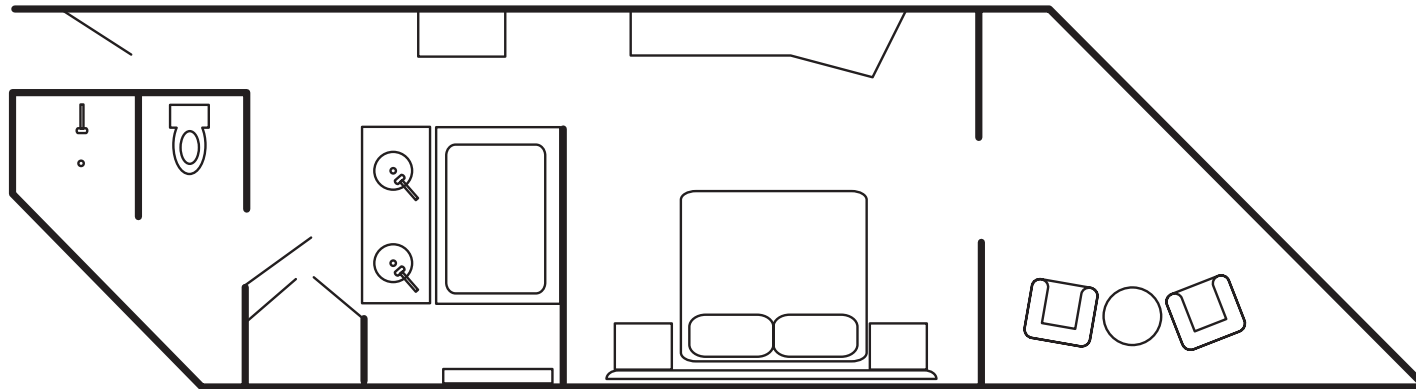
- Double hydro spa tub
- Private bath with shower
- Balcony with chairs and a table
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Disposable facial tissues
- Bathrobes (on request) & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Digital dialing phone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- Access to VIP Pool, Beach and Lounge Areas
- Nespresso coffee machine with capsules
- Picks® and wax® program\*

View: Ocean view in the best locations. Max Occupancy: 2 adults. 430 Sq. Ft. \*A \$1000 USD Hold for incidentals is required.

Amenities may vary due to SAFE + SOUND protocols.

**ROOM DESCRIPTION**

# Diamond Ocean View King



View: Ocean view in the best locations. Max Occupancy: 2 adults. 430 Sq. Ft. \*A \$1000 USD Hold for incidentals is required. Amenities may vary due to SAFE + SOUND protocols.

HARD ROCK HOTEL CANCUN

# Rock Royalty Ocean View King



## ROOM DESCRIPTION

# Rock Royalty Ocean View King

You are now Hard Rock Royalty. Kick off your shoes and relax in paradise. Enjoy your vacation in a king bed.

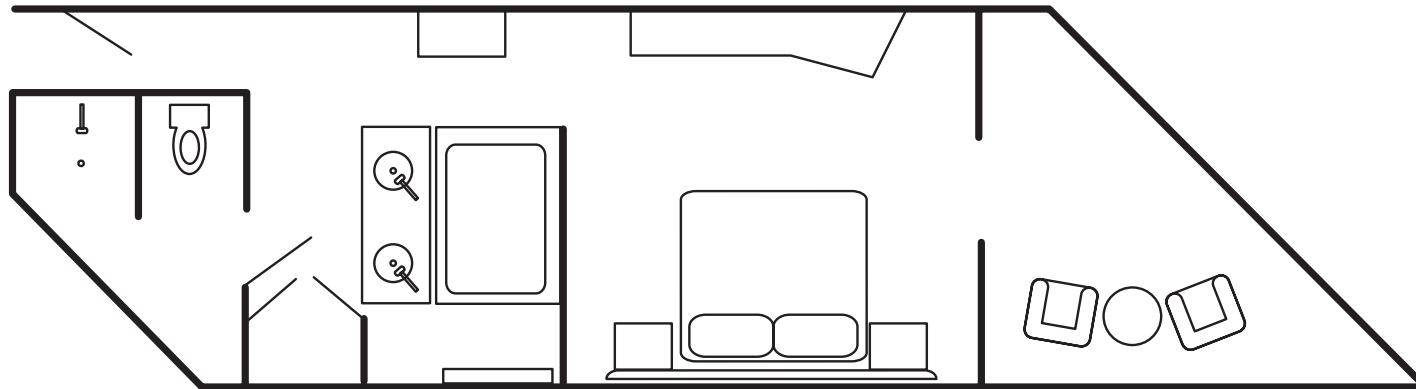
- Dedicated telephone concierge
- Ironing Service (2 items per person/per stay)
- Rock Spa® bath products
- Disposable facial tissues
- Express luggage delivery
- Welcome Petit Fours
- Bath Tub Preparation (with 24-hour notice)
- Priority Reservations to picks® and wax® program
- Picks® and wax® program\*
- Access to Rock Royalty areas on the pool, lounge and beach
- Complimentary 25-minute couple's massage at the Rock Spa® (one per stay)
- VIP Check-in
- Late check-out (until 3pm subject to availability)
- Complimentary beach bag (1 per room/per stay)
- Rock Royalty check-out service - (Personal Assistant will help review account and assist in express check-out)
- Double hydro spa tub
- Private bath with shower
- Balcony with two chairs and a table
- LCD TV with satellite
- Mini bar with soda, bottled water, juice, domestic beer and snacks
- Purified water
- Plush Bathrobes (on request) & slippers
- Sleeping Mask
- Bath Sponge
- Digital safe (laptop size)
- Individually controlled A/C
- Nespresso coffee machine with capsules
- Digital dialing phone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Digital Scale (on request)
- Iron/ironing board
- Steamer
- Free wireless internet
- 24-hour room service
- Turndown service (on request)
- Priority booking for bali beds(\$)
- Exclusive aromatherapy menu
- Exclusive pillow menu
- Complimentary shoe shine

View: Ocean View. Max occupancy for the room is 2 adults. 430 Sq. Ft. \*A \$1000 USD Hold for incidentals is required. Amenities may vary due to SAFE + SOUND protocols.



**ROOM DESCRIPTION**

# Rock Royalty Ocean View King



View: Ocean View. Max occupancy for the room is 2 adults. 430 Sq. Ft. \*A \$1000 USD Hold for incidentals is required. Amenities may vary due to SAFE + SOUND protocols.

HARD ROCK HOTEL CANCUN

# Rock Suite Ocean View (One Bedroom)



## ROOM DESCRIPTION

# Rock Suite Ocean View (One Bedroom)

This suite includes a king-sized bed with a living area and dining area.

- Double hydro spa tub in room
- Private bath with shower
- Private terrace
- Double size sofa bed
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Bluetooth-enabled wireless alarm clock radio
- Purified water
- Rock Spa® bath amenities
- Disposable facial tissues
- Bathrobes (on request) & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Nespresso coffee machine with capsules
- Digital dialing phone
- Hair blow dryer
- Digital scale (on request)
- Iron/ironing board
- Free wireless internet
- Welcome Petit Fours
- Turndown service (on request)
- Exclusive pillow menu
- Exclusive aromatherapy menu
- Exclusive beach bag
- Picks® and wax® program\*
- Sleeping mask
- Complimentary 25-minute couple's massage at the Rock Spa® (one per stay)
- 24-hour room service
- VIP Check-In

### Dedicated Telephone Concierge Services

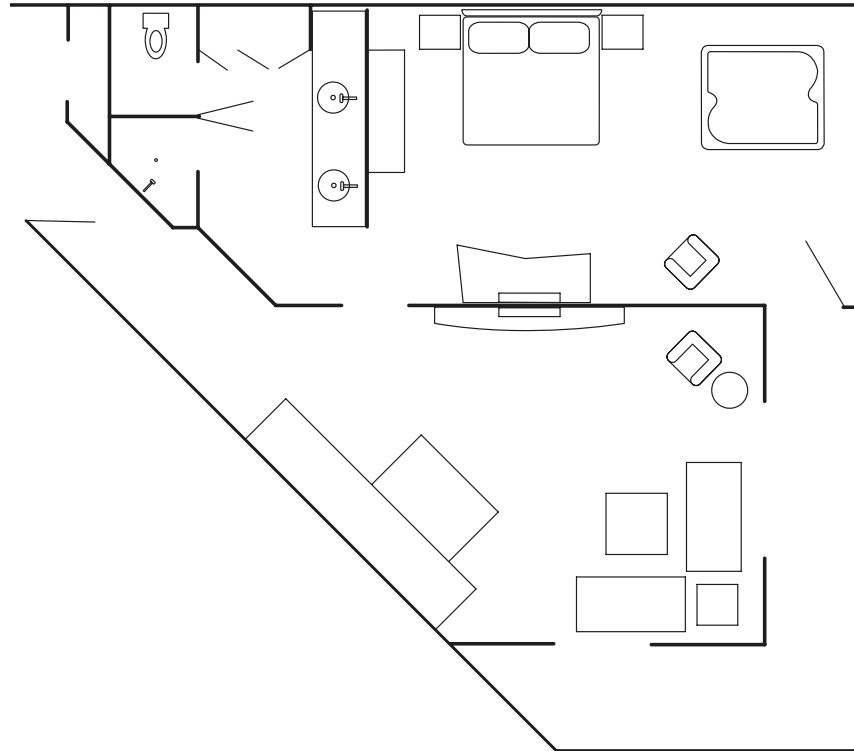
- BathTub Preparation (with 24-hour notice)
- Ironing Service (2 items per person/per stay)
- Priority Reservations to picks® and wax® program
- Access to Rock Royalty areas on the pool, lounge and beach
- Rock Royalty check-out service - (Personal assistant will help review account and assist in express check-out)
- Express Luggage Delivery
- Late check-out (until 3pm subject to availability)
- Complimentary Shoe Shine

View: Ocean view. Max Occupancy: 2 adults and 2 children (ages 0-12). 635 sq. ft. Includes a double sized sofa bed.

\*A \$1000 USD Hold for incidentals is required. Amenities may vary due to SAFE + SOUND protocols.

**ROOM DESCRIPTION**

# Rock Suite Ocean View (One Bedroom)



View: Ocean view. Max Occupancy: 2 adults and 2 children (ages 0-12). 635 sq. ft. Includes a double sized sofa bed.

\*A \$1000 USD Hold for incidentals is required. Amenities may vary due to SAFE + SOUND protocols.



HARD ROCK HOTEL CANCUN

# Rock Suite Ocean View (Two Bedroom)



## ROOM DESCRIPTION

# Rock Suite Ocean View (Two Bedroom)

Two bedrooms: One bedroom with a king- sized bed and a second bedroom with two double beds. This suite includes a living area with a double sized sofa bed and dining area.

- Double hydro spa tub in each room
- Private bath with shower
- Private terrace with lounge chairs and chairs with a table
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Bluetooth-enabled wireless alarm clock radio
- Purified water
- Rock Spa® bath amenities
- Disposable facial tissues
- Bathrobes (on request) & slippers
- Digital scale (on request)
- Digital safe (laptop size)
- Individually controlled A/C
- Nespresso coffee machine with capsules
- Digital dialing phone
- Hair blow dryer
- Free Iron/ironing board
- Wireless internet
- Welcome Petit Fours
- Turndown service (on request)
- Pillow menu
- Sleeping Mask

- Steamer
- Bath Sponge
- Aromatherapy
- Exclusive beach bag (one per room/per stay)

### Dedicated Telephone Concierge Services

- Ironing Service (2 items per person/per stay)
- Express Luggage Delivery
- Complimentary Shoe Shine
- Bath Tub Preparation (with 24-hour notice)
- Priority Reservations to Picks® and wax® programs
- Picks® and wax® program\*
- Access to Rock Royalty Pool, Beach and Lounge Area
- Late check-out (until 3pm subject to availability)
- Rock Royalty check-out service (Personal assistant will help review account and assist in express check-out)
- Complimentary Shoe Shine

View: Ocean view or Lagoon/Ocean view (only a few rooms are available with both sights). Max Occupancy: 6 guests, including children & infants. 1,065 Sq. Ft. A maximum of 1 infant (ages 0-3) will be allowed to stay in the same room with 4 guests. 430 Sq. Ft. \*A \$1000 USD Hold for incidentals is required. Amenities may vary due to SAFE + SOUND protocols.

## ROOM DESCRIPTION

# Rock Suite Ocean View (Two Bedroom)



View: Ocean view or Lagoon/Ocean view (only a few rooms are available with both sights). Max Occupancy: 6 guests, including children & infants. 1,065 Sq. Ft. A maximum of 1 infant (ages 0-3) will be allowed to stay in the same room with 4 guests. 430 Sq. Ft. \*A \$1000 USD Hold for incidentals is required. Amenities may vary due to SAFE + SOUND protocols.



HARD ROCK HOTEL CANCUN

# Rock Star Suite Ocean Front (Two Bedroom) with Personal Assistant





## ROOM DESCRIPTION

# Rock Star Suite Ocean Front (Two Bedroom) with Personal Assistant\*

Themed decoration of Elton John and The Police memorabilia; suite fit for a Hard Rock Queen. This suite comes fully equipped with two bedrooms with king-sized beds, living room, dining room with crystal top dining room table that sits six, and bar. Let's not forget about the surround sound system with spot sound capability and terrace sound system. Take advantage of our unmatched views of the ocean and Cancun lake on the two-story terrace which also has its own music and lighting system. All of your Rock Royalty Level amenities are already included in this room category so you may rock on— my highness.

- Rock Royalty Personal Assistant
- Upgraded full-size Rock Spa® bath products
- Disposable facial tissues
- Express luggage delivery
- Complimentary Shoe Shine
- Welcome Petit Fours
- Bath Tub Preparation (with 24-hour notice)
- Priority Reservations to picks® and wax® program
- Picks® and wax® program\*
- Access to Rock Royalty areas on the pool, lounge and beach
- Complimentary 25-minute couple's massage at the Rock Spa® (one per stay)
- VIP Check-in
- Late checkout available (until 3pm – available upon request)
- Complimentary beach bag (1 per room/per stay)
- Rock Royalty check-out service - (Personal Assistant will help review account and assist in express check-out)
- Double hydro spa tub
- Private bath with shower
- Two-story terrace with lounge chairs and table
- Mini bar with soda, bottled water, juice, domestic beer and snacks
- Home Theater surround sound music system, blue-ray player and lighting
- 58" high-definition plasma TV
- Bluetooth-enabled wireless alarm clock radio
- Purified water
- Plush Bathrobes (on request) & slippers
- Bath Sponge
- Digital safe (laptop size)
- Individually controlled A/C
- Nespresso coffee machine with capsules
- Digital dialing phone
- Hair blow dryer
- Digital scale (on request)
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Turndown service (on request)
- Private dinner on the beach (must be requested at least 24 hours in advance)
- Exclusive aromatherapy menu
- Exclusive pillow menu
- Complimentary bali bed day (subject to availability)

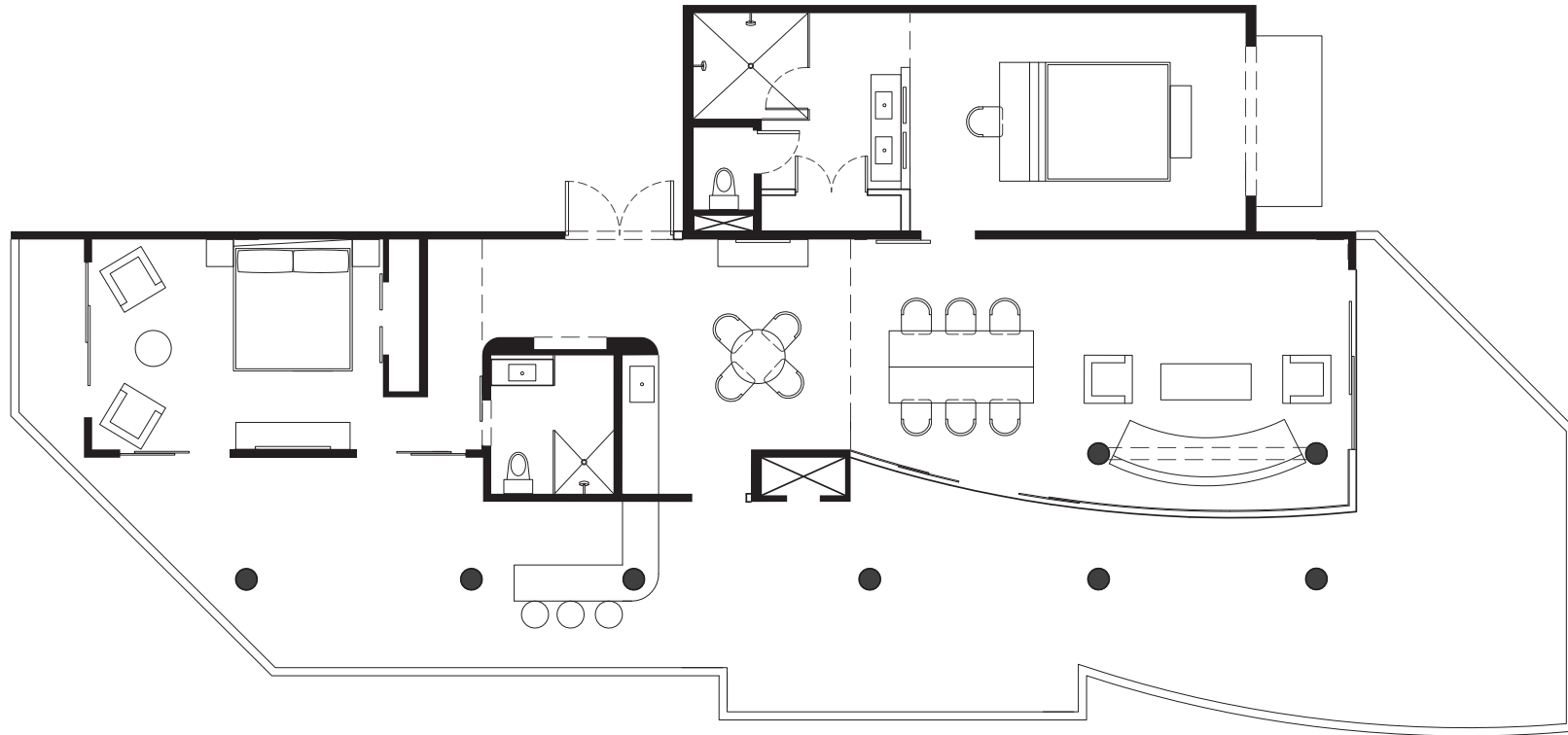
### Personal Assistant Services

- Bath Tub Preparation (with 24-hour notice)
- Ironing Service (2 items per person/per stay)
- Priority Reservations to picks® and wax® program
- Access to Rock Royalty areas on the pool, lounge and beach
- Rock Royalty check-out service - (Personal Assistant will help review account and assist in express check-out)
- Express Luggage Delivery
- Late check-out (until 3pm subject to availability)
- Complimentary Shoe Shine

View: Ocean view. Maximum occupancy: 4 Adults. 2,511 Sq. Ft. \*A \$1000 USD Hold for incidentals is required. \*\*On request only  
Amenities may vary due to SAFE + SOUND protocols.

## ROOM DESCRIPTION

# Rock Star Suite Ocean Front (Two Bedroom) with Personal Assistant\*



View: Ocean view. Maximum occupancy: 4 Adults. 2,511 Sq. Ft. \*A \$1000 USD Hold for incidentals is required. \*\*On request only Amenities may vary due to SAFE + SOUND protocols.

## ACCESSIBLE OPTIONS

# Accessible Rooms at Hard Rock Hotel Cancun

To accommodate our guests with wheelchairs or mobility disabilities, we have ramps throughout our hotel. This includes reception/bar areas, restaurants, pool area, convention center, and there are elevators located in all buildings and lobbies. Disability toilets are available at all restaurants, lobbies, pool areas and the convention center.

We have a total of 4 accessible rooms in the Deluxe Lagoon View room category.

### Accessible Rooms Include:

- Wheelchair accessible light switches
- Double beds
- Door widths are 90cm (include bathroom door)
- Extra floor space for wheelchair
- Bathroom sink height is 65 cm for wheelchair access
- Bathroom has toilet, bath and shower support rails
- Roll-in shower
- Bed height varies from 50-60 cm with a 6-inch space under the bed to fit a hoist

Amenities may vary due to SAFE + SOUND protocols.