



AMPLIFIED **REWARDS**

2025

BOOK 3-7 NIGHTS AND EARN \$15-\$500 PER ROOM

That's not all, entries into Amplified Rewards
will count towards your Amped Levels.



CANCUN . PUNTA CANA . VALLARTA
RIVIERA MAYA . LOS CABOS
AN ALL-INCLUSIVE EXPERIENCE



Pre-register your clients now and get seriously rewarded.

Earn more with Amplified Rewards. The more you book, the more epic the rewards:

| HARD ROCK HOTEL CANCUN | PowerAgent Payout Per Night | TO Payout Per Night | RNR Points Per Booking |
|---|-----------------------------|---------------------|------------------------|
| Deluxe Lagoon View (King or Double) | \$10 | \$5 | 1 |
| Deluxe Ocean View (King or Double) | | | |
| Deluxe Family Lagoon View (Two Bedroom) | | | |
| Deluxe Family Ocean View (Two Bedroom) | | | |
| Diamond Ocean View King | | | |
| Rock Royalty Ocean View (King or Double) | | | |
| Rock Suite Ocean View (One Bedroom) with Personal Assistant | \$15 | \$7 | 1 |
| Rock Suite Ocean View (Two Bedroom) with Personal Assistant | | | |
| Rock Star Suite Ocean Front (Two Bedroom) with Personal Assistant | | | |
| HARD ROCK HOTEL RIVIERA MAYA - HACIENDA | PowerAgent Payout Per Night | TO Payout Per Night | RNR Points Per Booking |
| Deluxe Gold (King or Double) | \$10 | \$5 | 1 |
| Deluxe Partial Ocean View Double | | | |
| Diamond King | | | |
| Deluxe Family (2 bdrm) | | | |
| Rock Royalty Partial Ocean View (King or Double) | | | |
| Deluxe Platinum Sky Terrace (1 bdrm) | \$15 | \$7 | 1 |
| Deluxe Platinum Grand Sky Terrace (2 bdrm) | | | |
| Rock Suite Ocean Front (Two Bedroom) with Personal Assistant | | | |
| Rock Suite Ocean Front Rooftop Lounge (Two Bedroom) | | | |
| Rock Star Suite Ocean Front (Two Bedroom) with Personal Assistant | | | |
| HARD ROCK HOTEL RIVIERA MAYA - HEAVEN | PowerAgent Payout Per Night | TO Payout Per Night | RNR Points Per Booking |
| Deluxe Gold (King or Double) | \$10 | \$5 | 1 |
| Deluxe Swim-Up King | | | |
| Diamond King | | | |
| Rock Royalty Partial Ocean View King | | | |
| Deluxe Platinum Sky Terrace (1 bdrm) | \$15 | \$7 | 1 |
| Rock Suite Ocean Front (Two Bedroom) with Personal Assistant | | | |
| Rock Suite Ocean Front Rooftop Lounge (Two Bedroom) | | | |
| Rock Star Suite Ocean Front (Two Bedroom) with Personal Assistant | | | |

| HARD ROCK HOTEL VALLARTA | PowerAgent Payout Per Night | TO Payout Per Night | RNR Points Per Booking |
|--|-----------------------------|---------------------|------------------------|
| Deluxe Room (King or Double) | \$10 | \$5 | 1 |
| Deluxe Pool View (King or Double) | | | |
| Deluxe Ocean View (King or Double) | | | |
| Diamond Ocean View King | | | |
| Rock Royalty Ocean View (King or Double) | | | |
| Deluxe Family Pool View (Two Bedroom) | \$15 | \$7 | |
| Rock Suite (One Bedroom) | | | |
| Rock Suite Ocean View (Two Bedroom) with Personal Assistant | | | |
| Rock Star Suite Ocean View (Two Bedroom) with Personal Assistant | | | |

| HARD ROCK HOTEL & CASINO PUNTA CANA | PowerAgent Payout Per Night | TO Payout Per Night | RNR Points Per Booking |
|--|-----------------------------|---------------------|------------------------|
| Caribbean Suite & Sofa Bed (King or Double) | \$10 | \$5 | 1 |
| Islander Junior Suite (King or Double) | | | |
| Islander Junior Suite Two King Beds & Sofa Bed | | | |
| Caribbean Sand Suite & Sofa Bed (King or Double) | | | |
| Caribbean Diamond & Sofa Bed (King or Double) | | | |
| Rock Royalty Caribbean Sand Suite King Bed & Sofa Bed | | | |
| Rock Family Suite (Two Bedroom) | | | |
| Rock Family Suite (One Bedroom) King Bed & Two Sofa Beds | | | |
| Rock Suite (One Bedroom) with Personal Assistant | | | |
| Rock Suite (One Bedroom) King Bed & Two Sofa Beds with Personal Assistant | | | |
| Rock Suite (Two Bedroom) with Personal Assistant | \$15 | \$7 | |
| Rock Suite Ocean Front Classic (One Bedroom) with Personal Assistant | | | |
| Rock Royalty Suite Ocean Front (One Bedroom) with Personal Assistant | | | |
| Rock Suite (Two Bedroom) Three King Beds & Two Sofa Beds with Personal Assistant | | | |
| Rock Suite Ocean Front (Two Bedroom) with Personal Assistant | | | |
| Rock Royalty Suite Ocean Front (Two Bedroom) with Personal Assistant | | | |
| Rock Royalty Villa (Four Bedroom) with Personal Assistant | | | |
| Rock Star Suite Ocean Front (Three Bedroom) with Personal Assistant | | | |

| HARD ROCK HOTEL LOS CABOS | PowerAgent Payout Per Night | TO Payout Per Night | RNR Points Per Booking |
|---|-----------------------------|---------------------|------------------------|
| Deluxe Gold (King or Double) | | | 1 |
| Deluxe Partial Ocean View (King or Two Queen Beds) | | | |
| Deluxe Swim Up King | | | |
| Rock Royalty Ocean View (King or Two Queen Beds) | | | |
| Junior Suite King | \$10 | \$5 | |
| Rock Suite Ocean View (One Bedroom) with Personal Assistant | | | |
| Rock Suite Ocean Front (One Bedroom) with Personal Assistant | | | |
| Rock Suite Swim-Up Ocean Front (One Bedroom) with Personal Assistant | | | |
| Rock Suite Rooftop Terrace Ocean View (One Bedroom) with Personal Assistant | | | |
| Rock Suite Ocean View (Two Bedroom) with Personal Assistant | | | |
| Rock Suite Ocean Front (Two Bedroom) with Personal Assistant | | | |
| Rock Suite Swim-up Ocean Front (Two Bedroom) with Personal Assistant | \$15 | \$7 | |
| Rock Suite Rooftop Terrace Ocean View (Two Bedroom) with Personal Assistant | | | |
| Rock Star Suite Ocean Front (Two Bedroom) with Personal Assistant | | | |
| Rock Star Suite Ocean Front (Three Bedroom) with Personal Assistant | | | |

| UNICO 20°87 | PowerAgent Payout Per Night | TO Payout Per Night | RNR Points Per Booking |
|--------------------------------|-----------------------------|---------------------|------------------------|
| Alcoba Swim-up Pool | | | 1 |
| Alcoba Ocean View | | | |
| Alcoba Ocean Front | \$10 | \$5 | |
| Alcoba Tropical View | | | |
| Alto Ocean View King | | | |
| Alto Panoramic Ocean View | | | |
| Estancia Suite - Tropical View | | | |
| Estancia Suite - One Bedroom | \$15 | \$7 | |
| Estancia Suite - Two Bedroom | | | |
| Villa 20.87 | | | |

| NOBU HOTEL LOS CABOS | PowerAgent Payout Per Night | TO Payout Per Night | RNR Points Per Booking |
|--|-----------------------------|---------------------|------------------------|
| Deluxe (King Bed or Two Queen Beds) | | | 2 |
| Deluxe Ocean View (King Bed or Two Queen Beds) | | | |
| Deluxe Swim-Up (King Bed or Two Queen Beds) | | | |
| Deluxe Private Pool King Bed | | | |
| Junior Suite | \$15 | \$7 | |
| Junior Suite Ocean View | | | |
| Junior Suite Swim-Up Ocean Front | | | |
| Zen Suite Ocean View | | | |
| Sake Suite Ocean View | | | |
| Miyabi Suite Ocean View | | | |
| Hikari Residence | | | 2 |
| Asahi Residence | | | |
| Asahi w/ Pool Residence | \$20 | \$10 | |
| Sakyu Residence | | | |
| Kogane Penthouse | | | |

| AVA RESORT CANCUN | PowerAgent Payout Per Night | TO Payout Per Night | RNR Points Per Booking |
|---|-----------------------------|---------------------|------------------------|
| Oceanfront King | | | 1 |
| Oceanfront King Accessible | | | |
| Oceanfront Queen | | | |
| Oceanfront Couples | \$10 | \$5 | |
| Central Oceanfront | | | |
| Oceanfront F&F | | | |
| F&F Sundeck Suite | | | |
| Gala Oceanfront Suite One-Bedroom | | | |
| Gala Oceanfront Suite Two-Bedroom | | | |
| Panoramic Suite Two-Bedroom King & King | | | |
| Panoramic Suite Two-Bedroom | | | 1 |
| Panoramic Suite Three-Bedroom | | | |
| Panoramic Suite Four-Bedroom | | | |
| Oceanfront Central Suite | \$15 | \$7 | |
| Penthouse Suite One-Bedroom | | | |
| Penthouse Suite Two-Bedroom | | | |
| Penthouse Villa | | | |
| Beach Club Villa | | | |
| 5-Bedroom Panoramic Villa | | | |

THE RULES ARE SIMPLE:

- Eligibility: Retail Travel Agents with a valid IATA/CLIA/ARC, or TRUE from the USA.

STEP ONE: Are you and your agency signed up?

- To claim bookings, the agency must first be registered by the owner.
- To register the agency, go to en.myamplifiedrewards.com and at the top of the webpage click on "Agency Sign Up". You will complete all fields with an asterisk (*) and hit the "Register Agency" button at the bottom. Please note: if you belong to a host agency, ie. Cruise Planners, Travel Planners International, Cruises and Tours, etc. please do not register your own agency and continue to "Agent Sign Up" instead. Once an agency's manager/owner has registered the agency, agents will be able to sign up.
- To claim your Amplified Rewards, travel agents and travel agency owners claiming their own bookings, must register first at en.myamplifiedrewards.com followed by www.allinagents.com.

STEP TWO: I made a booking, when do I have to enter it?

- Bookings must be entered prior to travel or up to **14 days** from the guest check-in date to qualify for payment. If you missed the registration window for payment, you can still register your booking(s) anytime during the same calendar year for **RnR and Amped Level ONLY**. Please see www.allinagents.com for details on RnR and Amped Levels.
- Any entered bookings in which travel dates have been altered to meet the required entry window will not be accepted.
- To register **Individual bookings**, agents must log in to their Allinagents.com account, click on "Amplified Rewards Stats", and click on "Register Tour OP Booking". The page will redirect to the Amplified Rewards page where agents will select "individual", enter their booking details such as Resort, Check-in date, Check-out date, the full name of main guest traveling, number of rooms booked, and room type. You can leave the TO field blank and the system will still take the entry.
- To register a **Group bookings**, agents must log in to their Allinagents.com account, click on "Amplified Rewards Stats" and click on "Register Tour OP Booking". The page will redirect to the Amplified Rewards page where agents will select "group", enter their booking details such as Resort, Check-in date, Check-out date, and Group name. *Please note, the system will do its best to auto-populate the group with the details entered, however, if it gives an error message please try three times and after three consecutive tries the system will allow you to manually enter the group up to 25 rooms only. **The number of rooms paid will be based on the agent's Amped Level at the time of booking. Rooms are chosen based on the longest stays and highest room categories.**
- Please note, we are unable to modify or remove already registered bookings. You will need to re-enter the booking correctly and email the Amplified Rewards department at ar@aichotelgroup.com with the booking that needs to be rejected.

STEP THREE: How will I know my bookings are processed?

- After registering your booking(s), you will receive an email notification from Amplified Rewards for confirmation. Please keep this for your records. Please note, bookings may take approximately 90 days to be reviewed and processed by our team.
- **PowerAgent** bookings made directly on the Allinagents website will automatically register on your account 1-2 weeks post travel. If you booked directly with one of our PowerAgent specialists, through the consumer site, or with one of our wedding coordinators through a link, you will need to register your booking.
- If a booking is showing as rejected on your Amplified Rewards account, you will have up to **60 days** from the guest check-out date to contact ar@aichotelgroup.com and dispute it. **After the timeframe, with proper documentation, we will process towards RnR points and Amped Level only. Disputes must be made within the same calendar year.**
- If you have any questions or concerns regarding your Amplified Rewards account, you may contact ar@aichotelgroup.com.

ADDITIONAL TERMS & CONDITIONS:

- Applies to bookings made directly through AIC Hotel Group or your preferred travel provider.
- Amplified Rewards are paid per room (min. 3 nights)
- **Social and Wedding Groups** for non-Amped, Silver, and Gold Amped Agents, you will be paid on up to 25 rooms only. Any additional rooms within the same group booking will not apply for payment and will count towards your Amped Level only. For Amped Levels Platinum and above, Social and Wedding groups will be paid on the total number of rooms. To qualify, the agent must be Platinum level or above at the time of the group's travel dates. **MICE** Groups do not qualify for Amplified incentives.
- Travel agent rate, FAM, Interline, RnR program, OTA bookings (ex: Orbitz, Expedia, etc), no-show, canceled, complimentary nights or discounted rates do not qualify.
- AIC Hotel Group reserves the right to alter or withdraw this program at any time.
- Valid for participating All-Inclusive Hard Rock Hotels, including Hard Rock Hotel Cancun, Hard Rock Hotel Vallarta, Hard Rock Hotel & Casino Punta Cana, Hard Rock Hotel Riviera Maya, and Hard Rock Hotel Los Cabos.

HOW TO RECEIVE YOUR AMPLIFIED REWARDS THROUGH PAYONEER(US AGENTS):

- You will receive an email with a link to register for Payoneer. It is very important that you use this link as it is a unique token that will connect Amplified Rewards to the Payoneer account you will be creating. If you do not use this link, Amplified Rewards will not connect to Payoneer and you will not be able to receive your funds.
- To register, you will need to use the same email you are registered in Amplified Rewards with. Make sure to choose the payment method, whether you are an Individual or a Company. **Please note**, if your agency is under a host agency, you should register as an Individual only. Next, you will add your address, create your security details such as username (AR email) and password, and input your bank information to have your Amplified Rewards loaded directly into your account. If your bank is not listed, please click on “Other.”
- Once registration is complete, you will receive a US tax form (W9) email request. You may also access this form under “My Account”. If you have trouble, you can always click on Tax Wizard to assist you. This form is **required** in order to receive your payment from Amplified Rewards. Please complete and submit your form to receive payment (Tax forms should be no older than **3 years**.) Please check your Spam/Junk folder for any emails from Payoneer.
- You will have **45 days** to complete your W9 form; after the 45 day period your bookings will no longer qualify for Amplified Rewards and will be processed for RnR points and Amped Level status only.
- Allow 24 to 48 hours for your account to be Approved.
- For questions regarding your tax form, payment, registration, or anything pertaining to Payoneer please contact their Customer Support department at <https://payoneer.custhelp.com/> or customercare@payoneer.com.
- Registration Completed and you can begin receiving payments via ACH transfers directly into your back account!

HOW TO RECEIVE YOUR AMPLIFIED REWARDS THROUGH PAYONEER (CANADIAN AGENTS):

- You will receive an email with a link to register for Payoneer. It is very important that you use this link as it is a unique token that will connect Amplified Rewards to the Payoneer account you will be creating. If you do not use this link, Amplified Rewards will not connect to Payoneer and you will not be able to receive your funds.
- To register, you will need to use the same email you are registered in Amplified Rewards with. Make sure to choose the payment method, whether you are an Individual or a Company. **Please note**, if your agency is under a host agency, you should register as an Individual only. Next, you will add your address, create your security details such as username (AR email) and password, and input your bank information to have your Amplified Rewards loaded directly into your account. If your bank is not listed, please click on “Other.”
- Once registration is complete, you will receive a tax form (W8 for Individuals or W8 BEN-E for Agencies) email request. You may also access this form under “My Account”. If you have trouble, you can always click on Tax Wizard to assist you. This form is **required** in order to receive your payment from Amplified Rewards. Please complete and submit your form to receive payment (Tax forms should be no older than **3 years**.) Please check your Spam/Junk folder for any emails from Payoneer.
- You will have **45 days** to complete your W8/W8 BEN-E form; after the 45 day period your bookings will no longer qualify for Amplified Rewards and will be processed for RnR points and Amped Level status only.
- Allow 24 to 48 hours for your account to be Approved.
- For questions regarding your tax form, payment, registration, or anything pertaining to Payoneer please contact their Customer Support department at <https://payoneer.custhelp.com/> or customercare@payoneer.com.
- Registration Completed and you can begin receiving payments via ACH transfers directly into your back account!